

# HAWKE'S BAY REGIONAL COUNCIL Organisational Performance Report

1 February to 30 April 2019

*Hawke's Bay Trails received a government funding boost of \$1.3M, thanks to the efforts of the Regional Council's Cycle Network Coordinator.*



*Prepared on 29 May 2019*

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## Executive Summary

The purpose of the Organisation Performance report is to provide a snapshot of the programme of activities and corporate support that underpins the organisation. This report covers both financial and non-financial measures and is for the quarterly period 1 February to 30 April 2019.

The Financial Information section of the report covers operating, capital expenditure and income to Council. The report also covers the following functions:

- Human Resources
- Media
- Local Government Official Information & Meetings Act (LGOIMA)
- Risk
- Air Travel
- Asset Management
- Strategic Planning
- Regulation
- Maori Partnerships
- Civil Defence Emergency Management (CDEM)
- Integrated Catchment Management (ICM)
- Corporate Services

The **financial summary** performance indicators are:

- ✓ Operating expenditure is still on budget overall.
- ✗ Capital expenditure is significantly behind budget due to major projects that have been delayed or are in implementation stages
- ✗ Income is behind budget due to the process of selecting and appointing dual fund managers and distributing funds taking much longer than anticipated

The **non-financial activities** of the report cover:

- Actual performance achieved year-to-date (YTD)
- Commentary/Highlights on the Actual Performance which explain why the performance level is at the level achieved
- Explanation where necessary of future performance if required.

Organisational non-financial performance indicator results:

- 18 incidents/accidents this quarter, made up of strains/sprains, cuts, stings, vehicle incidents, public complaints and abusive customers
- 95 media enquiries received this quarter
- 20 Local Government Official Information and Meetings Act (LGOIMA) responded to

Group non-financial performance indicator results:

- The Māori Partnerships focus from February to April has been on recruitment, facilitation of two workshops to lift functionality of the Regional Planning Committee, supporting meeting of Māori Standing Committee, bi-laterals with post settlement governance entities (PSGEs) and assisting with policy and planning related to Resource Management Act (RMA) plan changes.

- The Future Farming Establishment Working Group met in Feb and March and a report was presented to the Environment and Services Committee on 10 April.
- The Tutaekuri Ahuriri Ngaruroro Karamu (TANK) Plan change was released for targeted pre-notification consultation in February.
- A draft report for the Regional Coastal Environmental Plan (RCEP) effectiveness review has been completed
- Terms of Reference have been prepared for a joint transport study to evaluate traffic patterns in Hawke's Bay.
- The Project Management Office (PMO) six-month pilot programme ended in March and a review is underway.
- Focus has been on further analysis of options for the funding of Hawke's Bay Tourism, reporting through to the Corporate and Strategic Committee
- The Science section is giving significant attention to completing a suite of draft technical reports for the 5-year State of the Environment reporting. Draft reports are scheduled for completion in September 2019 with publication before end of this calendar year.
- The Ecosystem Health project wrapped up in early April, with ecological assessments at 50 sites across the Tukituki and TANK catchments completed
- Erosion Control Scheme - To date 50 applications have been received. These have a total value of \$2.58m, of which \$1.89m will be funded by Council's Erosion Control Grant Fund (75%), over the next three planting seasons.
- 295 consents currently in progress
- 197 calls received on the pollution hotline
- A key focus of the Civil Defence Emergency Management (CDEM) group is the completion and commissioning of their new building in Hastings.
- In April the council received 89 items of feedback via our website (25 in Apr, 38 in Mar and 26 in Feb). Ten of these were complaints relating to pollution, dry wood scheme, councillor walkout, pest weeds, rates database, consultation processes and public transport.

**Areas not reported on in this report but will be included in the next report are:**

- Works Group
- ICT
- Client Services
- HBRC's carbon footprint

**Feedback from previous Corporate & Strategic committee**

The feedback received at the Corporate & Strategic committee meeting on 6 March has been addressed below.

**Underperforming Areas**

This quarter we have had mostly positive reports from the staff in their areas with the exception of Asset Management which notes an issue related to evacuation maintenance on our open waterways being suspended and also in our Customer Feedback area where a number of feedback items remain unresolved.

This underperforming area will continue to be developed as we look to do some further analysis with our business groups to ensure we are capturing all relevant information.

## **Question Forum**

A question forum has been included on the Councillors' Portal. This should be accessible to all councillors to ask questions relating to this report before the meeting on 5 June.

### **Performance Indicators for dealing with tāngata whenua**

The question was raised 'Do we have performance measures for how we deal with tāngata whenua? Is this something on the horizon?'

HBRC has varied dealings with tāngata whenua, for example consultation and engagement, including relationship management. It is important that when staff deal with tāngata whenua, we do so in a consistent manner that among other things, upholds our values as an organisation and is culturally appropriate for tāngata whenua needs. There are a number of measures already in place and in development to help us monitor and where necessary, improve our tāngata whenua dealings. For example, the Long Term Plan 2018-2028 (LTP) includes a measure that HBRC engages in strategic relationships to better achieve its vision and purpose. To achieve this measure, HBRC has established a Māori Partnerships team who are working to establish a strategy to enable HBRC staff to develop internal capability and capacity to effectively engage with tāngata whenua. The Māori Partnerships team is already actively supporting staff across a range of business units with this function and will continue to do so, in addition to representing the council at hui with tāngata whenua.

### **Electric Vehicles (EV)**

EV's are introduced to the Dalton Street fleet where possible. While it would be desirable to increase our EV percentage outright, in most cases it is more practical and cost effective to increase EV uptake as our existing vehicles reach end of life and need replacement. In other cases such as Wairoa and Central Hawkes Bay (CHB), range is somewhat of an issue and towing capacity also has to be considered. As we run an EV first policy at Council, as vehicles come up for replacement every 3-4 years, where practical EV's will be reintroduced to replace the fleet.

### **Resolution of reports**

It was noted that the reports that are provided to council via Infocouncil do not have the best resolution.

We are trying a number of things to try and improve this to ensure we get great quality documents including;

- Ensuring the text is of a reasonable size and a dark colour
- Attach the document another way to see if that makes any difference

This is another area that is under development and we are working to find a suitable solution.

## Financial Information

### Reforecast

A 9 month reforecast was recently presented to Councillors at Council meeting 1 May. The reforecast showed some budget exceedances and budget savings, resulting in a net variance of nil to the overall total.

### Operating

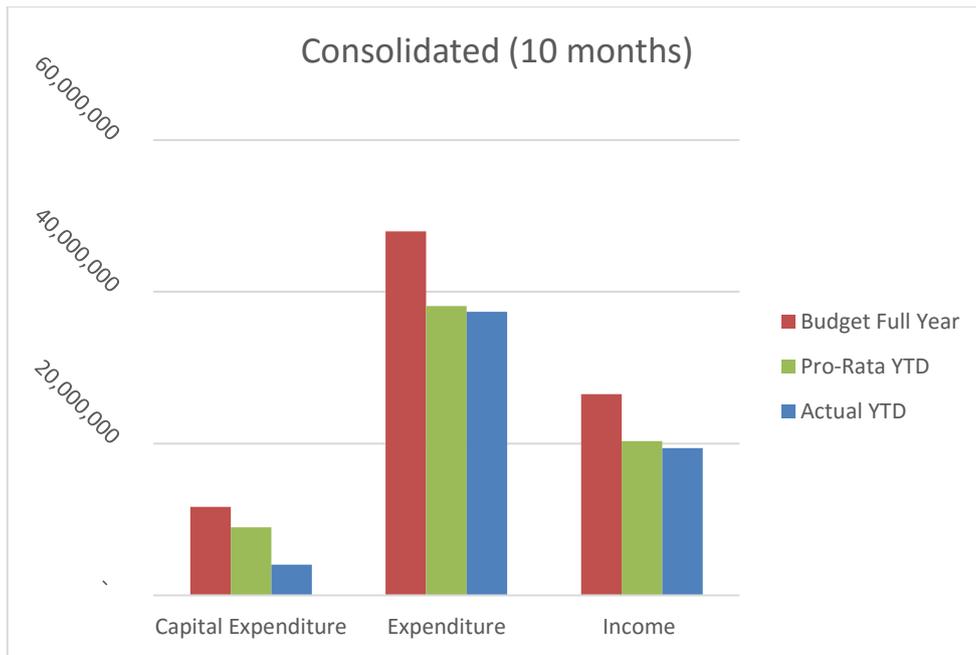
As presented in reforecast update - operating expenditure is still on budget overall. Key items to note are delays in recruitment of new staff as budgeted in the Long Term Plan (LTP) has resulted in some cost savings, however additional Westshore re-nourishment and Port Consultation costs have exceeded budget.

### Capital

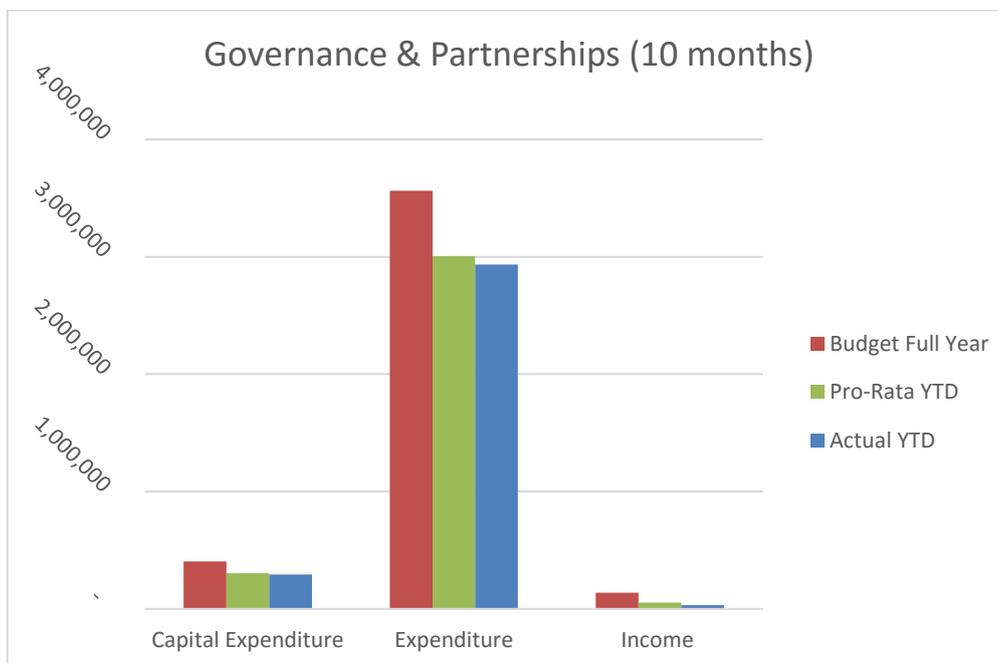
Capital expenditure is significantly behind budget due to major projects that have been delayed or are in implementation stages. River design and construction for the Heretaunga Plains uplift and the renewal programme for Heretaunga Plains pump stations are key projects behind budget. This is due to the challenges related to hiring staff with the appropriate skills and experience in this area. Carry forward requests to continue with the commitment to these projects and others, will be presented to Council in conjunction with the Annual Plan proposal.

### Income

The returns on investment income are behind budget. The process of selecting and appointing dual fund managers and distributing funds took much longer than anticipated. The time delay has meant that funds have been in short term deposits earning less than 3% compared to a budgeted return of 4.5% for much of the year to date. Latest reforecast resulted in a \$350,000 negative variance however with the funds now fully placed there may be some recovery by the end of the year. At time of writing, a treasury update would have been provided to Finance, Audit & Risk sub-committee 22 May with an update of fund manager performance to the quarter ended 31 March.



Overall operating expenditure and income are largely tracking to budget, with a few exceptions: delays in recruitment of extra staff factored into the LTP and additional Westshore re-nourishment. Overall capital expenditure is significantly behind budget due a few major projects that have been delayed or are in implementation stages: River design and construction for the Heretaunga Plains Flood Control Scheme (HPFCS) uplift, the renewal programme for HPFCS pump stations, Farm Environment Management Plan (FEMP) scheme, Erosion Control scheme and Biodiversity capital spend.



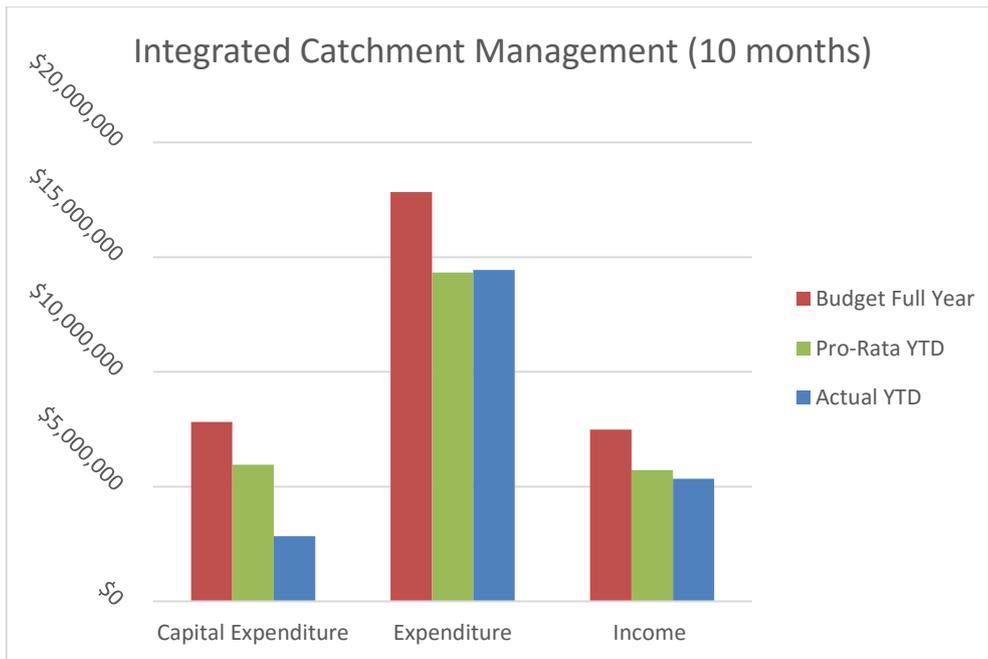
There are two projects outside budgets. The tāngata whenua engagement project is under budget due to delays in recruitment of staff factored into the LTP. Port Consultation costs far exceed the budget. They are currently \$200k vs a budget of \$100k.



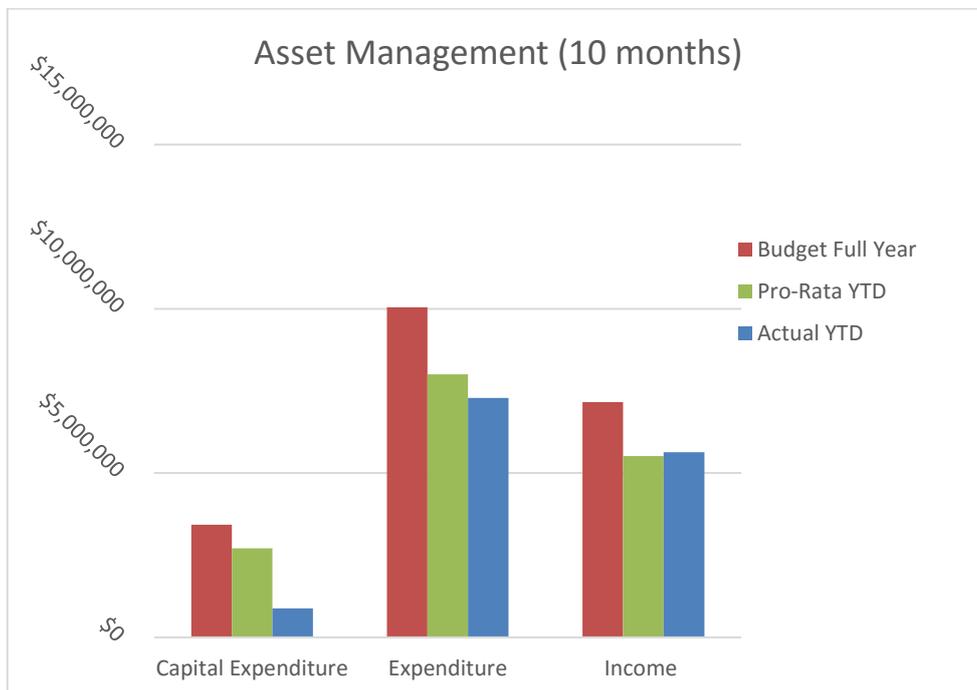
Operating expenditure slightly behind pro-rata budget due to the delays in recruitment of extra staff factored into the LTP and the slow spending on consultancy which will increase over the next few months for projects like the Water Conservation Order (WCO).



Transport is on track for this time of the year with monthly New Zealand Transport Agency (NZTA) reimbursements.



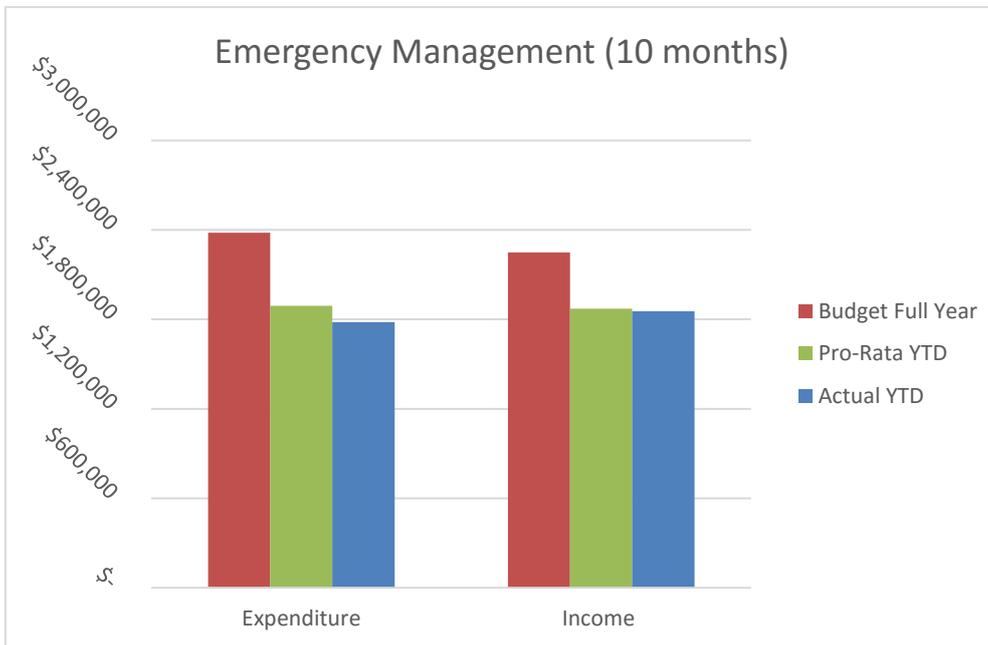
Operating expenditure Business as Usual (BAU) projects are tracking on budget. Capital expenditure is slower than anticipated for the FEMP scheme, Erosion Control schemes and Biodiversity capital spend. This is due to set up of the policy, networks and the uptake from the public. These are all loan funded and therefore the funding is only drawn down when required.



Operating expenditure largely on track for the seasonal maintenance programme. There has been additional spending for the Westshore renourishment programme to be funded by an increase in general funding next year. Income remains on target as the majority of these projects are funded by targeted rates. Capital expenditure is well behind budget mostly due to internal resourcing which is to be included in the 2019/20 Annual Plan. This includes the capital work on river design and construction for the HPFCS service level increase and the renewal programme for HPFCS pump stations.



Consents are tracking on budget and expenditure will be mostly recoverable. It is noted that in response to public reporting Compliance are spending more time in non-chargeable pollution response than in chargeable compliance but overall the regulation space is on track.



Emergency management is slightly behind budget due to staff vacancies and replacement timing.

## Organisational Information

### Human Resources (HR)

FTE	Vacancies	Resignations
<b>250.54</b>	<b>7</b>	<b>7</b>
↑	↑	↑
Last quarter	Last Quarter	Last quarter
242.5	6	7

Sick Leave (average)	Annual Leave (over 30 days)	Accidents/ Incidents
<b>1.33</b>	<b>10</b>	<b>18</b>
↓	↓	↑
Last Report	Last Quarter	Last quarter
3.18 (Jul-Jan)	9	9

The Council is currently undertaking a remuneration structure review. One of the benefits of the review is that it gives us a chance to ensure we are appropriately placed to attract and retain suitable applicants who expect a salary commensurate with their experience and skills and the relevant market rates. While remuneration has not been a significant issue in terms of staff leaving or being recruited, we want to ensure we are well placed with a suitable structure that is fair and equitable. The review will also be an opportunity to assess our pay equity position and pay gender gap, this particular aspect has yet to be completed.

There have been some changes to employment law which in the main do not have any significant impact. However, the level of administration to deal with some of the changes will increase HR workload, particularly for new staff starts.

### Recruitment and Retention

Recruitment has been a significant function and focus for HR during the four month period January-April 2019 as we continue to fill new roles and re-fill roles resulting from seven resignations in the period. Four of those that left indicated career change or advancement as the reason for the move, two left as partners were moving out of the region and one retired.

We will have a number of difficult positions to fill over the next couple of months but have also had good success in securing quality candidates for some historically hard to fill roles. River engineering roles are a particular problem country wide and in fact, worldwide. As has been previously noted, the River and Human Resources Special Interest Groups (SIG's) have a project underway to try and address this issue in the medium to longer term. For this Council we have proposed two cadet roles in the annual plan as a step to engage suitable young people into the profession.

## Health & Safety

There have been 18 incidents/accidents reported as indicated in the above table.

Five accidents required some time off work, three accidents required no time off work.

The makeup of the accidents was: four sprains/strains, one cut and one wasp sting. The sprains and strains were in the main resulting from the types of environment and work we encounter, e.g. working on uneven ground and in dense vegetation, loading bikes onto trailers. As noted in previous reports there is an increase in wasp sting incidents and a new protocol has been introduced for staff to follow after an attack.

In addition, there were: four vehicle incidents, two near misses, three public complaints and two abusive customers, both of whom have been trespassed from Council buildings. The vehicle incidents involved vehicle damage e.g. backing into objects, speeding infringements or incidents with other vehicles e.g. taking evasive action to avoid a collision, meeting a truck on a corner on a narrow metal road

One of the public complaints related to our drain maintenance work and the removal of eels with the content removed from the drain. This work received significant public attention and Ministry for Primary Industries (MPI) involvement. Drain maintenance work has been discontinued until new protocols can be confirmed to minimise the impact on eel populations.

Council offered the annual flu injections and buccaline tablets. 94 staff took advantage of the flu jab and 37 the buccaline tablets.

Progress on the health and safety audit is continuing with a number of recommendations having been addressed. An Implementation Plan has been created, a Health and Safety Strategic Plan adopted, a Governance Charter adopted by Council and an Executive Health and Safety Commitment displayed around the Council.

The next focus is to review the overall risks for Council and have these assessed against likelihood and consequences criteria. This will give us a revised picture of our most significant health and safety risks and the measures in place to minimise the chance of harm. Driving remains a significant risk, both on road and off road and a number of new initiatives have been introduced over the last couple of years.

New reporting measures are being developed to present various lead and lag indicators to both Executive and Council. This will provide relevant information on various measures that shows what Council is doing to prevent harm in the workplace.

Council is offering a range of wellbeing for staff ranging from short seminars on particular health or safety related topics through to support that is available for those requiring special assistance.

A Health and Safety role is proposed in the Annual Plan which will assist with maintaining the focus on Council's health and safety development and will bring a particular focus on supporting and coaching staff, specific requirements of the audit and offer improved options for field monitoring.

## Media Summary

From 1 Feb – 30 April 2019 we had 95 media enquiries.

The bulk were from Hawke's Bay Today, followed by local Dominion Post and Radio New Zealand reporters, the rest were from a range of media outlets around the country.

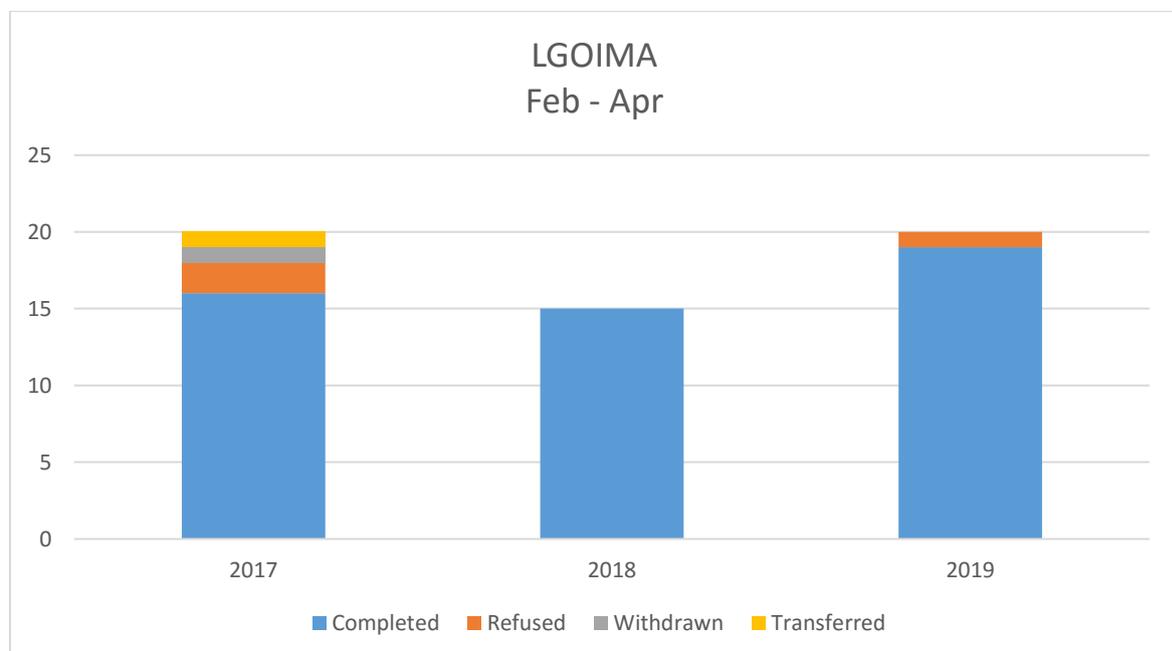
The enquiries were on a range of topics including:

- PanPac outfall pipe leak
- Hawke’s Bay Trails Government funding boost
- Wairoa Wastewater concerns
- Napier Wastewater
- Napier Port proposed listing on the stock exchange
- The lack of bus drivers in Hawke’s Bay
- Te Mata Mushrooms progress on resource consent

There were 30 media releases put out.

### Local Government Official Information Management Act (LGOIMA) Summary

In the period of this report we had 20 LGOIMA requests to respond to, of which one was refused.



A LGOIMA log is as Appendix 1.

### Risk

Council’s risk management policy is to hold six monthly risk management workshops with Group Managers and their direct reports. Strategic level risks were assessed and reanalysed in these workshops and Executive members have additionally committed to further driving risk mitigation strategies. The risk matrix was presented to the Finance, Audit and Risk sub-committee in both September 2018 and February 2019. These presentations consisted of providing the most up to date organisational risk matrix, along with a summary of “what’s changed” and detail surrounding further progress and capability within HBRC. Sub-committee members were comfortable with both updates, with questions raised around level of detail within the matrix for CDEM, staff retention and welfare,

and environmental protection which will be a focus for the next sub-committee update. There is a planned external audit review of risk management to occur within Quarter 3 of 2019/20.

### Air Travel

Excluding GST.

	<b>2018</b>	<b>2019</b>
<b>February</b>	\$13437	\$21068
<b>March</b>	\$18568	\$16009
<b>April</b>	\$14473	\$16520

## Group Information

### Māori Partnerships

Te Pou Whakarae was joined by two new staff, the Māori Engagement Coordinator, Joella Brown, and the Senior Adviser Māori Partnerships, Amy Minster. This is a significant boost to numbers and capability of the unit, added skills being executive admin support, ecology, legal and policy. The unit now has a full complement of staff to support HBRC engagement with Māori (includes tāngata whenua, mana whenua, treaty settlement entities and taura here) and to support capability growth across staff and services. Focus February to April has been on recruitment, facilitation of two workshops to lift functionality of the Regional Planning Committee, supporting meeting of Māori Standing Committee, bi-laterals with post settlement governance entities (PSGEs) and assisting with policy and planning related to RMA plan changes. Once new staff settle into their roles and become familiar faces to our staff and councillors, the unit will become more embedded in drafting HBRC's māori strategy, reviewing and growing relationships with māori and it's entities, benchmarking and setting targeted internal capability build.

### Strategic Planning

The Future Farming Establishment Working Group (EWG) met on 13 Feb, 26 March and 7 May, and a report was presented to the Environment and Services Committee on 10 April.

The EWG group has commissioned and received a draft Initiatives Inventory report that identifies alignment and funding opportunities for the Future Farming Initiative (FFI). Legal advice has been procured and received in relation to the preferred legal structure of the permanent entity and the EWG has recommended the establishment of a Charitable Trust which has subsequently been initiated. A formal recruitment and appointment process has been adopted and commenced to ensure the permanent entity can attract high calibre trustees.

### Policy and Planning

A more extensive snapshot is provided to the Regional Planning Committee (RPC) every month so this information is already shared with Councillors and the tāngata whenua representatives and the most recent report is set out below.

Particular areas of focus are:

**TANK** – The TANK Plan change was released for targeted pre-notification consultation in February. Feedback was to be received by 29 March. Staff reviewed the comments and provided the Regional Planning Committee (15 May) with a report summarising the feedback and providing recommendations. The RPC concluded that they were unable to digest the information in light of Outstanding Water Bodies which was also presented on the 15 May, so agreed to defer this item to the next RPC meeting on the 3 July. It was also agreed that a targeted workshop would be held prior to the RPC meeting.

**MOHAKA Plan Change** – was the catalyst for a tour by the RPC of the Mohaka Catchment hosted by Ngāti Pāhauwera on 3 April.

**OUTSTANDING WATER BODIES (OWB)** – Staff report and recommendations completed for RPC on 15 May. RPC agreed the draft Plan Change should be released for pre-notification consultation. It was

noted that are gaps in the cultural and spiritual values information. It was agreed that resourcing would be provided to obtain this information.

National Direction – As a part of the Regional Sector, ongoing insight, analysis and feedback required ahead of the further development and release of Central Government’s reform agenda, in particular Essential Freshwater reform and the Zero Carbon Bill.

We have drafted the report for the regional coastal environmental plan effectiveness review. A survey monkey questionnaire has been prepared for circulation amongst consents and other staff who use the plan, after which one-on-one interviews will be held to discuss any outstanding issues. The final report is dependent on State of the Environmental (SOE) reporting, which is due June 2019.

### Status Report on HBRC Resource Management Plan Change Preparation & Review Projects

Project	Narrative update	Next intended reporting to RPC												
<b>Plan Change 5 (PC5) Integrated land &amp; freshwater management</b>	<p>Publicly notified. Decisions on submissions partly subject to appeal.</p> <p>Part of the last remaining appeal (by Fish and Game) relating to wetlands in the Regional Resource Management Plan (RRMP) and PC5 is almost settled. Environment Court hearing was held 11-12 September 2017. In October 2018, the Court issued an interim decision and directed HBRC to prepare revised maps and re-word provisions for the Court’s approval. As at 5 February, Court’s approval of submitted documents was still pending. In 2019, it is likely the RPC will be presented with a final version of PC5 to consider recommending to Council to make it ‘operative.’</p> <p>Staff have followed up with the Court for an update May 2019. No further updates are available.</p>	July 2019, otherwise earlier if Court issues approved documents sooner.												
<b>Plan Change 7 (PC7) Outstanding waterbodies plan change</b>	<p>Under preparation. Not yet notified.</p> <p>As reported to RPC meeting in December, some of the feedback from targeted stakeholder discussions indicated a likely risk of legal challenge being encountered on the basis of content, methodology and overall process as had been determined by the RPC in 2018.</p> <p>In particular, Forest and Bird’s National Office had called into question the robustness of the RPC’s agreed approach.</p> <p>In response, the PC7 project team initiated an extra feature to the project, being the formation of a small panel of experts who would convene for two workshops. Panellists were Andrew Curtis, Bernie Kelly, John Cheyne, Morry Black and Tom Winlove. The Panel met in February 2019 to assess 42 candidate water bodies that had been identified by the RPC and stakeholders. The panel are finalising their recommendations to HBRC staff on which water bodies in Hawke’s Bay should be classified as ‘Outstanding Water Bodies’, together with their reasoning.</p> <p>Hui-a-iwi have been and are due to be held with iwi authorities across the region. Confirmed details so far are:</p> <table border="1"> <tbody> <tr> <td>Napier</td> <td>4 March</td> <td>Pukemokimoki Marae</td> </tr> <tr> <td>Maungaharuru-Tangitu Trust</td> <td>18 March</td> <td>HBRC office</td> </tr> <tr> <td>Wairoa</td> <td>18 March</td> <td>Wairoa War Memorial Hall</td> </tr> <tr> <td>Te Taiwhenua o Tamatea</td> <td>13 May</td> <td>Taiwhenua o Tamatea</td> </tr> </tbody> </table>	Napier	4 March	Pukemokimoki Marae	Maungaharuru-Tangitu Trust	18 March	HBRC office	Wairoa	18 March	Wairoa War Memorial Hall	Te Taiwhenua o Tamatea	13 May	Taiwhenua o Tamatea	May 2019
Napier	4 March	Pukemokimoki Marae												
Maungaharuru-Tangitu Trust	18 March	HBRC office												
Wairoa	18 March	Wairoa War Memorial Hall												
Te Taiwhenua o Tamatea	13 May	Taiwhenua o Tamatea												

	Further update reporting on feedback from the expert panel and any further targeted consultation with groups is being presented to the RPC's meeting on 15 May.	
<b>Plan Change 8 (PC8) Mohaka Catchment plan change</b>	<p>Under preparation. Not yet notified.</p> <p>Preliminary project re-design is underway with Ngati Pāhauwera, iwi and Māori Trusts. Initial engagement has indicated that there is support for the development of a Mana Enhancing Agreement between Council and iwi. This is currently being prepared.</p> <p>Contact with the Taharua catchment landowners is also being re-established.</p> <p>The intention is to re-engage the wider community and progress this plan change from later this year, following notification of the OWB and TANK plan changes.</p>	July 2019
<b>Plan Change 9 (PC9) Greater Heretaunga/ Ahuriri catchment area plan change (a.k.a. TANK project)</b>	<p>Under preparation. Not yet notified.</p> <p>At meeting on 12 December 2018, the RPC agreed that Draft PC9 version 8 be adopted as a draft for targeted consultation with relevant iwi authorities, territorial local authorities and relevant Ministers of the Crown. The RPC also agreed that this pre-notification consultation phase would commence in early 2019 and run for a period of six weeks. Draft PC9 version 8 is available for public viewing on HBRC's website. Work is underway to contact parties for the targeted consultation phase which will involve project staff meeting with various targeted groups through February and early March.</p> <p>RPC agreed (meeting 20 February) to an extension of time to allow for the pre-notification parties to respond to the draft Plan to the 29 March 2019.</p> <p>To date feedback has been received from:</p> <ul style="list-style-type: none"> <li>• Ngati Kahungunu Iwi Inc (NKII)</li> <li>• Mana Ahuriri</li> <li>• Heretaunga Tamatea Settlement Trust (HTST)</li> <li>• Te Taiwhenua o Heretaunga (TToH)</li> <li>• Napier City Council (NCC)</li> <li>• Hastings District Council (HDC)</li> <li>• DoC, and</li> <li>• HortNZ</li> </ul> <p>Staff have summarised the responses received, provided comment in response to the feedback and suggested recommendations. This will be reported back to the RPC on the 15 May 2019.</p>	May 2019
<b>Ngaruroro and Clive Rivers Water Conservation Order</b>	Stage 2 of the hearing commenced on 26 February 2019. 8 March 2019 was the final sitting day of the hearing although the hearing will remain adjourned to allow for comprehensive closing submissions from the Applicant. The full written <a href="#">closing submissions</a> and <a href="#">Version 5 of the draft Order</a> were provided to the Environmental Protection Agency on 29 March 2019.	Staff will provide an update as and when new information becomes available.
<b>Statutory Acknowledgements of Treaty settlements</b>	<p>No further Treaty settlement legislation relating to parts of the Hawke's Bay region has been passed into law since the previous update (21 September 2018).</p> <p><i>Refer to Pātaka online mapping tool for further information [<a href="#">website link</a>] about current Statutory Acknowledgements in Hawke's Bay region that have been passed in various Treaty settlement statutes.</i></p>	4 April 2018
<b>Responsiveness to 'National Direction' (i.e. legislation incl</b>	<b>RMA Amendments</b> – Minister has announced an intention to amend the RMA in two phases. The first phase will focus on rolling-back some of the amendments passed in 2017. A Bill is being drafted, but yet to be	July 2019, or earlier if specific national direction

<p><b>National Policy Statements (NPS), national Regulations, national standards, etc).</b></p>	<p>referred to a Select Committee and opened for public submissions. The second phase is not so well developed, but it will address some broader issues about the overall resource management system. Details and scope of the Phase 2 reforms are not yet available.</p> <p><b>National Policy Statement for Freshwater Management (NPSFM) Amendments</b> - Minister has announced a package of proposals ('branded as Essential Freshwater') to make further amendments to the NPSFM, although details or specifics are not yet clear. More on this will be revealed in 2019.</p> <p><b>Review of National Environmental Standards (NES) on Air Quality (AQ)</b> – New Environment Minister is determining next steps. Likely a proposal for a revised NESAQ will be released for public feedback ~April/May 2019.</p> <p><b>Review of NES for Human Drinking Water Sources</b> – New Environment Minister is determining next steps, partly informed by 'Three-waters' review workstream. More on this will be revealed in 2019.</p> <p><b>Preparation of RMA National Planning Standards</b> – Officials at the Ministry for the Environment (MFE) are refining proposals for national planning standards that will prescribe the form, function and style of Regional Policy Statements (RPS), regional plans and district plans. The first set of National Planning Standards are due to come into effect in May 2019. Details from the Government on the revised Planning Standards will emerge in April 2019. The Standards will mean the RRMP (RPS) and Regional Coastal Environment Plan (RCEP) will need to be amended to 'fit' the new template style prescribed by the National Planning Standards.</p> <p><b>NES for Plantation Forestry</b> – NES has been finalised and came into effect from 1 May 2018. 'Plan alignment' amendments to RRMP and RCEP are being drafted now that capacity of planning team members can accommodate this. Likely that plan alignment amendments will be re-published in early 2019 and revised RRMP and RCEP will be uploaded on HBRC's website.</p> <p><b>National Policy Statement (NPS) on Urban Development Capacity</b> – in effect Dec 2016. This influences HBRC's role in ongoing implementation of the Heretaunga Plains Urban Development Strategy ('HPUDS') and also the RPS. NPSUDC has implications for all TLAs, irrespective of projected rates of residential and business land growth demands.</p> <p>Staff in the HBRC policy &amp; Planning team continue to maintain active exchanges with officials within the various relevant government ministries who are leading the above workstreams and a variety of related workstreams not featured above.</p>	<p>proposals emerge that warrant RPC input and/or briefing.</p>
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## Transport

### *Regional Transport Planning*

Terms of Reference have been prepared for a joint transport study to evaluate traffic patterns in Hawke's Bay, predict future demand and programme any necessary future improvements to the transport network and services. The study will be overseen by the Regional Transport Committee with technical support from the Transport Technical Advisory Group. The study will update and expand the findings of the Heretaunga Plains Transport Study, on which recent major projects, including the Whakatu Arterial Link (between SH2 and Pakowhai Rd) and the Pakowhai Rd-Expressway-Links Rd roundabout, are based.

### Public Transport

During the period of this report most of the services between Napier and Hastings had patronage increases, while most of the suburban services showed decreases, including Route 14 Napier-Maraenui-Onekawa and Route 20 Hastings-Flaxmere.

Our new website ([www.goBay.co.nz](http://www.goBay.co.nz)) went live at the end of December and feedback has been very positive, with over 229,600 page views since the site went live. The project to implement a new bus ticketing and smartcard system for nine regional councils across New Zealand is now well into the implementation phase. Initial testing has been carried out but the project has been delayed due to further development and testing requirements and will now be in place in September. In April, HBRC made some minor changes to the bus timetable.

The Regional Public Transport Plan was released for public consultation during April and early May, with 35 submissions received. The final plan will be confirmed by the Council in late June.

Subsidised Transport	YTD	Monthly Average	Full Year 2017/18	Monthly Average 2017/18
<b>Bus Passengers</b>	541,167	54,117	666,127	55,511
<b>Total Mobility Trips</b>	79,952	7,995	94,024	7,835

### Roadsafe

Probations road safety education days have continued during this period, along with a range of other activities in conjunction with key partners such as Police. Preparation for the Road Safety Expo in May accelerated in April. This event runs for a week and is attended by Year 11 students of almost all schools in Hawke's Bay.

### Strategy & Projects

The Project Management Office (PMO) was established to act as a centre of excellence for project management. HBRC now has dedicated resources to implement a consistent best practice project management (PM) framework across the whole organisation in a structured and supported manner.

19 pilot projects were selected and approved by the Executive Team as a mix of size, type, phase and cross-function across the organisation. The six-month pilot ended in March and a review is underway.

### Economic Development

Focus has been on further analysis of options for the funding of Hawke's Bay Tourism, reporting through to the Corporate and Strategic Committee.

Ongoing liaison with Business Hawke's Bay in relation to its funding agreement now that their position as regional Matariki Regional Economic Development Strategy programme manager has been agreed.

HBRC was offered (and accepted) a two year extension for the delivery of the Regional Business Partner programme as both NZ Trade and Enterprise and Callaghan Innovation (joint contract owners) were sufficiently satisfied with HBRC's performance to not require a request for proposal for that programme in Hawke's Bay.

## Integrated Catchment Management

### Science

The Science section is giving significant attention to completing a suite of draft technical reports for the 5-year State of the Environment (SoE) reporting. Draft reports are scheduled for completion in September 2019 with publication before end of this calendar year. The NIWA glider 'Betty' completed a 4-week voyage of Hawke Bay. This provided the first information on the oceanography of the Bay since the 1970's. Began identifying potential sites for constructed wetland in the Tukipo catchment to help reduce instream nitrate concentrations and meet PC6 dissolved inorganic nitrogen (DIN) target. An online water quality 'dashboard' for the Papanui catchment is being tested with the public. Air quality monitoring has commenced in Ahuriri for 1-2 months, to gauge levels of some NES contaminants. Continued work on an outdoor burning advisory app and held a stakeholder workshop with NIWA on improving seasonal climate forecasts. Soil quality monitoring of orchard and vineyard sites is almost complete and will enable us to determine the health of soils under orchard/vineyard systems. A methodology has been developed for monitoring our riparian margins and is currently being implemented in the Tukituki Catchment.

A productive workshop was held in Hawke's Bay with Regional Council staff and NIWA scientists, sharing the latest developments in science, data management and Regional Council policy issues, along with opportunities to collaborate.

Performance Measure	Actual Performance
Publish 12 monthly State of Environment (SOE) reports and publish annual SOE reports for 2018/19, and 5-year summary report	Trend reports have been published monthly. Annual report cards are being progressed for 2019. 5-year technical reports are being written, with publication expected end of 2019. The summary report is expected to be published early August 2019.
Analysis & reporting - publish investigative reports on particular environmental science topics	The following reports have been published this year: <ul style="list-style-type: none"> <li>• Surface water quantity scenario modelling in the Tūtaekurī, Ngaruroro and Karamū catchments</li> <li>• Heretaunga Aquifer Groundwater Model Scenarios Report final</li> <li>• GNS Science Heretaunga Modelling Uncertainty Runs Letter Report White 2018</li> <li>• Aqualinc Irrigation water demand land surface recharge assessment Heretaunga</li> <li>• Aqualinc TANK upper catchments Irrigation demand modelling Final 20180713</li> <li>• Stochastic source protection zone delineation in Heretaunga Aquifer using a numerical groundwater model</li> <li>• Design of a Riparian Monitoring Survey for the Hawke's Bay Region</li> <li>• Heretaunga Plains Model Stochastic Scenario Analysis Results - Letter Report</li> <li>• Design of a Riparian Monitoring Survey for the Hawke's Bay Region</li> </ul>

## Environmental Information

Hydrological data collection and processing continues with numerous data requests completed. Data continues to be supplied to Land Air Water Aotearoa (LAWA).

Water Quality and Ecology are in the midst of spring surveys, with the intertidal reef and estuarine fish monitoring recently completed. The Ecosystem Health project wrapped up in early April with ecological assessments undertaken at 50 sites across the Tukituki and TANK catchments. Fish passage monitoring also wrapped up in early April with great results. Some of the team have also been involved in assessments to monitor the impact of a new herbicide being used around waterways.

Data Management and innovation are busy sorting water take info and enquiries as well as completing the Data Strategy which will shape the way we work in the future.

Activity	YTD Total
Water Quality (WQ) samples	792
Ecology assessments completed	386
Recreational WQ samples taken	282
Flow gauging's	95
Hydrology site inspections	270
Loggers deployed & site visits	133
Groundwater inspections & samples	119
MCI Samples	42
Phormidium surveys	98
Sonde profiles	41
Data requests	45

## Catchment Services

	Actual Performance	Status
Purchase new releases of biological control agents & financially support new agent research	1 release of bio control for Japanese honeysuckle released 1 release of Green thistle beetle collected and then released on a farm in Takapau	
Actions in response to Total Control plant pests, high risk areas & identification of privet sites	1691 Total Control sites visited 42 high risk areas visited 180 privet sites notified	
Annual trend & education programme prepared	Due for completion 30 May, process on target to complete before due date	
Review management of Possum Control Areas (PCA) boundaries & implement Good Neighbour rules	Southern regional boundary subject to agreement with Horizon Biosecurity staff undertake possum control Staff in discussions with Gisborne District Council (GDC) for similar agreement on northern boundary Pest Management Plan operative as at 1 Feb Discussion with DOC over Good Neighbour rules to occur over the next 6 months	
Undertake possum control along boundaries where there is a risk of re-infection	Controls in place for Ruahine PCA, Ruahine Extension & Erepeti PCA	

Provide effective possum control product subsidy	Scheme well supported, products available from Farmlands & PGG Wrightsons	
Monitor at least 10% of area under PCA programme	All scheduled chew card monitoring on target Residual Trap Catch Indices (RTCI) for current season is 1.5% with 50 monitoring lines exceeding 5%. Total monitoring area is 92,391 ha's.	
Annually treat every rook nest in HB	45 active nests north of SH5 treated 210 south of SH5 treated 329 rooks poisoned due to 9 enquiries being made to Council	
Record & respond to where rabbits are damaging neighbouring properties	No owner complaints received 59 enquiries received & responded to within 5 days, assistance provided as appropriate. Rabbit night-counts scheduled between April & July	
Prepare management plan where rabbit numbers above McLean Scale 4	No properties identified	
Schedule, facilitate & record meetings with Biodiversity Forum to develop Biodiversity Action Plan	Plan agreed by Biosecurity Foundations & Guardians	
Work with Accord partners to establish & administer a charitable trust	Trust established, ongoing discussions occurring to become independent	

## Catchment Management

Projects	Target	Results YTD
Erosion Control Scheme (ECS)		Currently staff are engaging with landowners and establishing erosion control plans. To date 50 applications have been received. These have a total value of \$2.58m, of which \$1.89m will be funded by Council's Erosion Control Grant Fund (75%), over the next three planting seasons.
Hot Spot – Lake Whatuma	This year has mainly been about investigating the potential opportunity to invest in significant long-term mitigations to enhance Lake Whatuma	Currently this investigation is still underway, we will know more late June/early July when this process is concluded and options presented.
Aramoana (McHardy) potential land acquisition 44ha of coastal land.	To have a final decision on the potential purchase and if approved, land purchased by 1 July	Land valuation, business case and draft Memorandum of Agreement completed
External Funding		<b>MfE Freshwater Improvement Fund – Whakaki Lake.</b> Our application 'Work Programme' (6 years) is currently being reviewed by MfE. We expect to be in Deed with MfE in the upcoming weeks,

		<p>which will allow us to start the project.</p> <p><b>Total Project: \$3,180,277.</b></p> <p><b>FIF Contribution: \$1,383,044.</b></p> <p>\$49,400 in co-funding from National Institute of Water and Atmosphere (NIWA) for the Multi Beam Echo Sounder (MBES) survey of the Clive Hard</p>
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<b>Water Information Services Projects</b>	<b>Targets</b>	<b>Results YTD</b>
Irrigation Check Up Programme 18/19	Undertaking approximately 60 irrigation system checks	60 systems checked or re-checked to date. Draft Report produced
Landowner/ consent holder engagement	Minimum of 200 site visits annually to consent holder properties, spanning whole Hawke's Bay region	81 visits
Water User Groups	Regular meetings and contact with the three local water user groups and other relevant industry groups (HortSector).	<p>Maintaining contact with three local water users group, and HortSector industry group as required.</p> <p>Preparing for future groups as a result of changes in policy and feedback where required – Tuki Tuki &amp; TANK</p> <p>Building relationships to develop a media series on irrigation in the rural sector, leading to a developing a new big water user group in TANK catchment.</p> <p>Bringing together NCC, HDC &amp; HBRC to develop a water conservation campaign.</p> <p>Attended 4 Tukituki taskforce meetings and individual surface take water user meetings.</p>

## Asset Management

### Regional Assets

The focus of Asset Management Group over the last three months has been the continued recruitment of team going forward.

- Recruitment has been challenging with a general shortage of engineers and project managers in the NZ and wider markets.

- Recruitment continues for Project Engineer, Design Engineer, and Asset Management Lead. We are on the second round of recruitment for these roles. In addition, pending the approval of the annual plan recruitment will commence for 2 x Cadet Engineers and a Ranger position.

Staff based in Dalton St have now transitioned to a modern open plan work environment.

Major capital investment projects are on hold pending the resourcing of the Regional Projects team, this includes projects such as the Heretaunga Plains Flood Control Scheme 1:500 level of service upgrade. Manager Regional Projects commences on 1 July with recruitment for Project engineer and Design engineer to support our major capital projects underway.

**Highlights:**

- March 2018 Esk Flood Report has been completed and presented to Council, community and internal stakeholders.
- Meeting with Onga Onga community confirming acceptance of current level of flood mitigation
- Project team assembled and consent planning has commenced in dredging of Clive River, initial indications are that the consenting process will be significant
- Consent application for a new sand disposal location, located closer to Westshore has been commenced in partnership with Napier City Council
- Design and specification has been completed for Nuhaka River realignment on behalf of Wairoa District Council, this is now with contractors for pricing
- Short term consent advice contract has been put in place to continuity of service to cover staff leave
- Works Group continue to be in demand contracting to private industry during the current hot civil contracting market conditions
- Hosted Institute of Public Works Engineering Australasia (IPWEA) East Coast quarterly meeting
- Earthworks completed for Waitangi Horseshoe Wetland
- \$3.6m cofounding approved for three new extensions to Hawkes Bay Trails Great Ride

**Issues:**

- Excavation maintenance on our open waterways was suspended while an improved work methodology is being developed. This is being achieved through a dedicated task team which is widely consulting with iwi, NKII, NCC, HDC, across HBRC, DOC and Fish & Game. A new operating procedure will be in place for next maintenance season. (This activity is not undertaken through winter)

<b>Performance Measure</b>	<b>Actual performance</b>
HPFCS - Rivers Maintenance	The maintenance programme is forecast to be around 15% underspend. This is due to contract tree work being deferred into 19/20.
HPFCS - Flood & River Control Capital Works	Level of service increase from 1:100 to 1:500 on hold pending recruitment

HPFCS - Special Projects	Planning on Public Use of Rivers continues with focus on consultation of preliminary plans for Ngaruroro and Tutaekuri
HPFCS Drainage- Summary	The maintenance program is on track Mechanical excavation maintenance of open waterways currently on hold Renewal of Plantation PS building deferred pending additional structural assessment of foundations
Upper Tukituki Scheme	The maintenance programme is in progress as per schedule.
Southern & Central Schemes	General maintenance on track, however underspend due to Hawea Park progressing more slowly than estimated
Northern Schemes	Wairoa Playground sheetpile completed Some treework in Wairoa River deferred until next year due to wet ground conditions/ access
Subsidised Investigations & Minor Projects	The programme is in progress as per specific stream improvement and flood control projects.
Consultancy Services	Consultancy in this period has been for Gisborne District Council (GDC) -Awapuni analysis. Bridge hydraulic analysis for client in Gisborne (not GDC). Stopbank analysis for proposed Ebbett extension on Tutaekuri. Nuhaka river realignment design complete, with contractor for pricing
River and Lagoon Opening	Work has been carried out as required.
Westshore Coastal Works	Renourishment completed- Reserve created for future years requirements to smooth market fluctuations
Coastal Processes	Coastal Strategy on track. Modelling work for Clifton to Tangoio is progressing well.
Gravel Management	Additional work required as part of the global consent for gravel as a result of submissions
River Cross Sections	On track - Ngaruroro Cross sections completed
Regional Park Portfolio	On track- likely forecast to be \$178k over budget due to resourcing model and security services
Public Access to Rivers	We continue to experience issues with vandalism and rubbish dumping. Private Security currently deal with vandalism
Forestry	On track- planning around Tutira and Devils Elbow harvest and revegetation plans.
Flood Risk Analysis	On Track Currently working with HDC on flood risk to new development areas
Cycling Network	All activities on track but Waimarama Rd Safety project has been delayed due to Hastings District Council processes.

## Regulation

### Consents

The 295 consents we currently have in process or pending include:

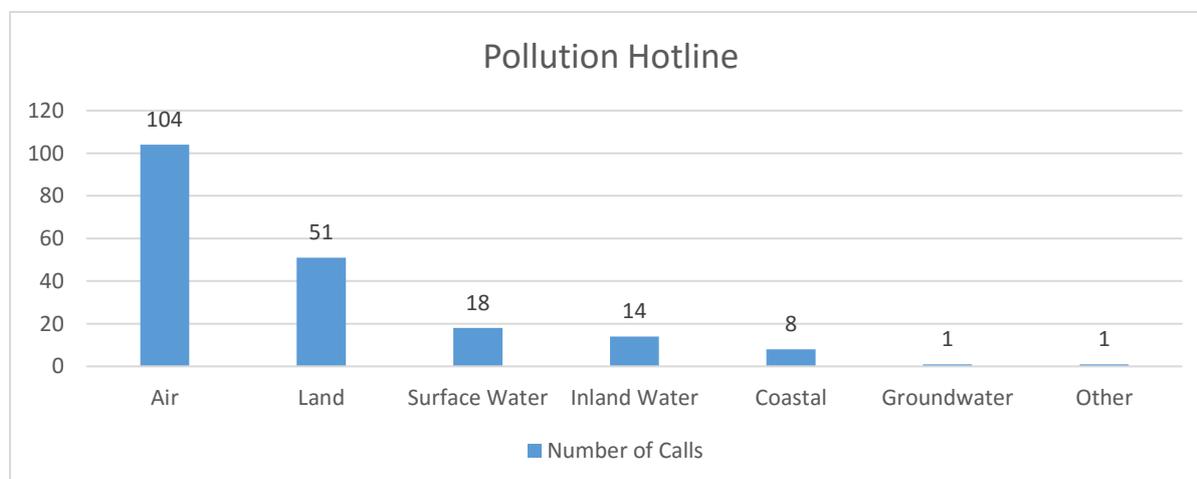
- Tranche 2 (Ruataniwha) water takes, still on hold while applicants complete modelling of effects. One application withdrawn.
- Pan Pac direct referral. This was heard by the Environment Court on 8 April 2019. A final decision is pending. The Court wanted reference to the fact that the outfall pipe had a leak and that it would be repaired in a specific time period.
- HBRC gravel consents were notified in February. There were no submissions in opposition. The applicant is meeting with submitters to resolve any issues that were raised by submitters with the aim of settling these without the need for a hearing.
- Te Mata Mushrooms Brookvale hearing has been scheduled for 31 July – 2 August.
- Te Mata Mushrooms Mt Herbert Rd Waipukurau applications lodged and in process. On hold until end of June while further information is provided.
- Silver Fern Takapau meat processing plant discharge permit replacement application lodged and on hold until end of June.
- Unconfined aquifer (Gimblett gravels, Raupare areas) consents lodged and being processed as a group.
- Wairoa wastewater discharge permit replacement application lodged and in process
- NCC new water permit applications lodged (to relocate and group their existing takes).
- Ravensdown bulk storage of phosphosphate rock at Awatoto
- Tukituki landuse consents required as of 1 June 2020. Procedural guidelines in preparation. Discussions held with stakeholders on 1 May.

Performance Measure	YTD
Applications Received	467
Consents Issued	384
Consents processed within Timeframe	100%

### Compliance

Enforcement actions for this period were 3 Abatement Notices served and 5 Infringement Notices served.

A total of 197 calls were made to the pollution hotline during this period. These are categorised below.



## CDEM

A key focus of the CDEM group is the completion and commissioning of their new building in Hastings. The new office will provide for an alternative district operations centre for the New Zealand Police and becomes the group coordination centre for the Hawke's Bay region. The activities completed this period support CDEM's agreed Performance Measures.

Performance Measure	Actual Performance
Response Management	The Emergency Procedures, Standard Operating Procedures (SOP) and team structures have been maintained, including inductions & training for new staff, and the Business Continuity Plan was reviewed September 2016 with current version on Herbi. The Duty Management Service continues to operate well, and has been maintained with rosters and manuals.
Reduction - Hazard Risk Assessment and Mitigation	<p><b>Ministry of Civil Defence and Emergency Management</b></p> <p><b>(MCDEM) Resilience Fund</b> - Hikurangi Response Plan Project commenced to mitigate risks. Project plan adopted, stakeholder workshop to be held across 5 Groups Feb/Mar. Media &amp; educational videos being prepared.</p> <p><b>10-year Research Plan work</b> - Proposal provided by GNS to assist identify high hazard and high risk areas for Hawke's Bay rockfall and cliff collapse - under negotiation. <b>East Coast Life At the Boundry (LAB)</b> promotes public hazard awareness. Subcontracted to contribute to several science projects including MBIE Hikurangi/Seismogenesis Hikurangi Integrated Research Experiment (SHIRE) research, GNS Citizen Science, National Science Challenge Kura &amp; Participatory Technology (P-Tech) projects, and Natural Hazard Research Platform (NHRP) Agent-based tsunami evacuation modelling.</p> <p>Hosted Napier Tsunami resilience workshop September.</p>
Readiness & Response	The following programmes are on track and are being reported to the coordinating executives group and the Joint Committee: Community Resilience Plans programme Training and exercise programme Operational Readiness Plan development and review programme
Recovery & Coordination	Recovery capability continues to be developed in conjunction with TLAs. This includes planning and training.

## Corporate Services

### Fleet and Facilities

#### Vehicles

<b>Vehicle Fleet</b>	<b>January 2019</b>	<b>April 2019</b>
<b>Total Fleet Numbers</b>	68	67
<b>Plug in Hybrid Electric Vehicle</b>	3	4
<b>Hybrid Vehicle</b>	2	2

#### Energy Use

Electricity usage kWh/mth

	<b>2018</b>	<b>2019</b>
<b>January</b>	31,692	32,645
<b>February</b>	29,889	28,971
<b>March</b>	30,208	29,057

Gas usage kWh/mth

Reporting shows spikes in consumption that often indicates poor performing plant e.g. HVAC systems which may require maintenance.

When large spike in gas use was shown in January, the maintenance provider was contacted to investigate. It was discovered there had been a glitch in the Building Management System software which had corrupted the start-up timing of the HVAC. The boiler programming was affected causing start up at 2am every Wednesday of which was remedied immediately. Given our commitment to controlling and reducing our environmental impact, further energy efficiencies were implemented as evidenced by the reduction in consumption.

	<b>2018</b>	<b>2019</b>
<b>January</b>	2,180	8,353
<b>February</b>	2,266	3,090
<b>March</b>	5,073	1,894

Carbon emissions (electricity)

	<b>2018</b>	<b>2019</b>
<b>January</b>	4.342	4.505
<b>February</b>	4.095	3.998
<b>March</b>	4.139	4.010

#### Marketing and Communications (MarComms)

There was a strong focus for March on the Sustainable Homes programme. Compared to the HeatSmart programme activity in April 2018 (1,840 page views), Sustainable Homes had a total of 7,570 page views for April 2019.

Website page views for April were 46,299 (46,016 in March). The most popular site pages were Sustainable Homes, Rates and River Levels.

The monthly page views for other popular Regional Council-managed sites were: goBay 38,492; HBTrails 5,176; Biodiversity (603)

<b>HBRC</b>			
<b>Users</b>		<b>Top pages</b>	
Pageviews	46,299	Sustainable Homes	3,163
Sessions	19,854	Rates	2,827
Individual Users	12,324	River Levels	2,486
<b>Device</b>		Job Vacancies	1,837
Desktop	11,779	Quick Facts	1,191
Mobile	6,599	Rainfall	966
Tablet	1,476	My property	929
<b>Acquisition</b>		replacing my woodburner	873
Organic Search	10,983	double glazing	755
Direct website address	3,760	insulation and ventilation	740
Referral (other websites etc)	3,287		
Social Media Referral (facebook)	1,824		

Facebook Likes for April sat at 5,396 (5,316 in March). There were 55 posts in March (53 in March) with a total reach of 172,008 (198,267 in March).

The most popular posts in April related to outdoor burning, the regional public transport plan and sustainable homes.

<b>Top 5 Popular Posts</b>	<b>Reach</b>
<u>This is the time of year to remind Napier and Hastings people that outdoor burning inside the</u>	14,553
<u>You have until Monday 6th May to 'Have Your Say' on the Regional Public Transport Plan!</u>	6,293
<u>Did you know that through our Sustainable Homes programme we can help you to replace your open fire or older model wood burner to achieve a warmer, healthier home - inside and</u>	6,120

### Customer Feedback

The Feedback Register captures comments, compliments and complaints provided to Hawke's Bay Regional Council.

In April there were 25 items of feedback (38 - Mar, 26 - Feb). Two of these were complaints relating to consultation processes and public transport.

92% of items (23 of 25) were responded to inside 4 business days. The key categories of feedback were Pest Control (4), Sustainable Homes (3), Parks & Trails and Transport (2 each).

18% of March items (7 of 38) remain unresolved. 15% of February items (4 of 26) remain unresolved. 21 of January items (8 of 38) remain unresolved. The items unresolved are due to continuing investigation.

## Appendix 1

### LGOIMA Log

Requests Received	Response Due	Date Responded	Request Status
Toyota funding applications	14/02/2019	17/01/2019	Completed
Discharges over Heretaunga Plains aquifer	14/02/2019	28/01/2019	Completed
Kahutia – Ngati Kahungunu Iwi Inc Carbon Credit Proposal	28/02/2019	30/01/2019	Completed
Advertising costs	28/02/2019	1/02/2019	Completed
2019 Ratepayers report	1/03/2019	4/02/2019	Completed
Kahutia Carbon Credit loan	6/03/2019	5/02/2019	Completed
Council decision to sell minority stake in Napier Port	13/03/2019	12/02/2019	Completed
Our Port Consultation related information	28/02/2019	13/02/2019	Completed
Councillors business connections	22/03/2019	22/02/2019	Completed
Quarry consents	25/03/2019	19/02/2019	Completed
Landfill sites in HB	29/03/2019	19/03/2019	Completed
Dairy in HB	2/04/2019	11/03/2019	Completed
2018 Christmas celebrations costs	2/04/2019	5/03/2019	Completed
Chicken farming resource consents	3/04/2019	8/03/2019	Completed
Tukituki Procedural Guidelines	4/04/2019	11/03/2019	Completed
Department of Conservation resource consents	10/04/2019	28/03/2019	Completed
Tukituki farm environmental management plans	11/04/2019	29/03/2019	Completed
Port Development funding	11/04/2019	13/03/2019	Completed
Damaged Pan Pac pipe	19/04/2019	21/03/2019	Refused
Ethical investments	15/04/2019	26/03/2019	Completed