

HAWKE'S BAY REGIONAL COUNCIL

Organisational Performance Report

For Corporate and Strategic Committee

1 July to 31 October 2019

During August, the funding needed by Napier Port to invest in its future growth for the benefit of the region was secured.



Prepared on 20 November 2019

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Executive Summary

This Organisation Performance Report provides a snapshot of the programme of activities and corporate support that underpins the organisation. Its purpose is to provide Councillors with the information it needs to understand the situation-specific factors affecting performance.

It is also intended to provide the Chief Executive, Executive team and staff with the information needed to align council’s work programmes across different groups and teams and to foster a greater focus on performance and accountability.

This report covers non-financial information and is for the period of 1 July to 31 October 2019. The report covers:

- Strategic Plan Outcomes
- Long Term Plan Level of Service Measures
- Group Information - commentary by Group on work completed or underway
 - Corporate Services
 - Office of the Chief Executive and Chair (OCEC)
 - Maori Partnerships
 - Strategic Planning
 - Integrated Catchment Management (ICM)
 - Asset Management
 - Regulation
 - Civil Defence Emergency Management (CDEM)

Highlights

- Successful Napier Port IPO listing on the NZX.
- During the June-September quarter, staff from the Planning team have been liaising with Government officials on setting up the first National Climate Change Risk Assessment (NCCRA). That liaison will be ongoing into 2020 as the Government’s NCCRA gets fully underway.
- In parallel to this, members of the Planning and Communications teams have been scoping out various sized options (and funding implications) for a revamped programme of work for Hawke’s Bay Regional Council (HBRC or Regional Council) to address climate change. Those options will be initially considered by the incoming Councillors (and consequently will be reported on in the next Organisational Performance Quarterly Report). Most of the options will require alignment with the 2020-21 Annual Plan and 2021-2031 Long Term Planning processes.
- The Outstanding Water Bodies (OWB) plan change (PC7) was publicly notified on Saturday 31 August with an extended submission period of 6 months, closing on the 28 February 2020.
- On 30 August 2019, the Special Tribunal released their recommendations report regarding a Water Conservation Order (WCO) for the Ngaruroro and Clive Rivers.

- A joint transport study to evaluate traffic patterns in Hawke's Bay, predict future demand and programme any necessary future improvements to the transport network and services is underway.
- Ecosystem Prioritisation programme - currently working to protect 16 Ecosystem Prioritisation sites this financial year.
- Signed landowners across more than 80% land area on Mahia Peninsula to the RPMP (Regional Pest Management Plan) for Possum Eradication and Predator Suppression areas
- Erosion Control Scheme (ECS) – For the first quarter of this financial year 29 applications for funding have been received. These have a total value of \$935,716, of which \$675,337 will be funded by Council's Erosion Control Grant Fund (@ 75%), over the next three planting seasons.
- The Waitangi Waikahu wetland has begun filling and a formal blessing is scheduled for 5.30am on the 23rd November 2019.
- Regional Project Highlights – Heretaunga Flood Control Levels of Service, Clive Dredging, Maraekakaho Road river access, Tutira no.1 bridge, Tutira no.2 bridge.
- New weedboat commissioned to replace retired vessel. Our weedboats are proudly developed in house through the Works Depot workshop.
- Exercise Ruaumoko was run in mid-October 2019 over 4 days. This exercise was based on an earthquake scenario and involved all Hawke's Bay councils and the emergency services. The exercise tested the new coordination centre in Hastings which was able to effectively support the response.

Lowlights

- The 2018-19 Annual Report received a qualified audit opinion. The basis for the qualified audit opinion was due to the group financial statements including the financial statements of the company's subsidiary, Port of Napier Limited, for the year ended 31 March 2019 rather than for the year ended 30 June 2019. The exceptional circumstances this year of Napier Port Holdings Limited listing on the New Zealand Stock Exchange between the Hawke's Bay Regional Investment (HBRIC) Limited balance date and adoption of the Annual Report led to the Regional Council not disclosing or adjusting for significant events to 30 June 2019. Consequently, Audit NZ considered that it had not been able to obtain sufficient evidence to determine whether the group financial statements are fairly presented in all material respects.
- To date the Tutaekuri Ahuriri Ngaruroro Karamu (TANK) plan has not been notified.

Areas not reported on in this report but will be included in the next report (or circulated separately) are:

- Corporate Services – Finances and ICT
- Regulation – Compliance, Harbourmaster

PART 1: STRATEGIC PLAN OUTCOMES

The Regional Council's *Strategic Plan 2017-2021* established 23 time-bound strategic goals. These demonstrate a desire by the Council to shift from reporting activity or outputs, to managing for and reporting on outcomes – the things that matter to our community. Typically we (HBRC) do not have full control over achieving these outcomes, but we have a clear statutory role to achieve them. Where possible, targets align with national targets or an existing Hawke's Bay Strategy or Plan.

The outcomes are grouped by the four focus areas from the Strategic Plan – Water, Land, Biodiversity and Infrastructure/Services. The four areas are interconnected and mutually reinforcing so success in one area cannot be at the expense of another. For example, the work we are doing on farms to keep soil on the land directly contributes to water quality.

The 2018-19 Annual Report was the first time these outcomes were reported against. The summary results for 2018-19 are listed below. The status against the target was described as **Completed**, **On track**, **Under way**, or **Off Track**.

Only one aspect of one of the 23 Strategic Plan outcomes is completed as the targets are long term for example "By 2050 ..." however they remain high priority and require sustained interventions by council to achieve. Work is underway to develop time series (where relevant) to enable trend reporting (i.e. improving, worsening or no change).

More information including what is being done to contribute to the outcomes is in the full Annual Report (pp13-21). Available here:

<https://www.hbrc.govt.nz/assets/Document-Library/Reports/Annual-Reports/Annual-Report-2018-2019/HBRC-2018-19-Annual-Report-FINAL.pdf>



WATER
Water quality,
safety and
certainty

Community Outcome Target	Status
By 2025, plans for catchments where life-supporting capacity is compromised are in place and actively implemented.	Underway
By 2025, Tāngata Whenua values for all catchments are identified and embedded in the Regional Resource Management Plan.	Underway
By 2030, all aquifers, lakes and rivers will have community-agreed quantity and quality limits in force.	Underway
By 2030, cultural monitoring tools are in use in all catchments.	Underway
By 2030, all popular Hawke's Bay swimming sites will be swimmable 80% of the time, and 90% of the time by 2040 (source: NPS -FM updated Aug 2017).	On track
By 2050, there will be an improving trend in the life-supporting capacity of all of the region's degraded rivers and major streams.	Underway



LAND
Smart and
sustainable
land use

Community Outcome Target	Status
By 2025, stock is excluded from all year-round flowing streams and rivers and at least 30% are fenced and planted to filter contaminants.	On track
By 2025, land use suitability information is available to all commercial land owners to inform smarter land use.	Underway
By 2030, all commercial farms, orchards and vineyards operate under a Farm Environment Management Plan or an independently audited industry best-practice framework.	On track <i>(for Tūkituki)</i>
By 2030, all farms in priority sub-catchments will have phosphorus management plans being implemented, with at least 50% of highly erodible land treated with soil conservation plantings.	On track <i>(for Tūkituki)</i>
By 2050, all highly erodible land will be under tree cover.	Underway
By 2030, there will be 20% less contaminants from urban and rural environments into receiving water bodies.	Underway
By 2050, there will be 50% less contaminant from urban and rural environments into receiving water bodies.	Underway



BIODIVERSITY

Healthy and functioning biodiversity

Community Outcome Target	Status
By 2020, regional priority locations for ecosystem restoration – including in the coastal marine area – have been identified.	Completed (for land) Underway (for coastal marine)
By 2030, key (target) species and habitat (sites) are prioritised and under active restoration (<i>HB Biodiversity Strategy 2015-2050 and Action Plan 2017-2020</i>).	Underway
By 2050, a full range of indigenous habitats and ecosystems, and abundance and distributions of key species are maintained and increased in every catchment in Hawke’s Bay (<i>HB Biodiversity Strategy 2015-2050 and Action Plan 2017-2020</i>).	Underway
By 2050, Hawke’s Bay is predator free in line with NZ 2050 target.	Underway



INFRASTRUCTURE & SERVICES

Sustainable services and infrastructure

Community Outcome Target	Status
By 2025, regional air quality consistently meets World Health Organisation guidelines.	On track
By 2025, coastal hazards are being managed to meet foreseeable climate change risks to coastal communities out to 2100.	On track
By 2025, the Napier Port is future-proofed with the addition of a new wharf with supporting land transport infrastructure.	On track
By 2030, flood risk is being managed to meet foreseeable climate change risks out to 2100.	Underway
By 2030, Hawke’s Bay has environmentally sustainable, harvestable water identified and stored or plans to be stored if required.	Underway
By 2040, Hawke’s Bay is carbon neutral.	Underway

PART 2: LONG TERM PLAN LEVEL OF SERVICE MEASURES

Under the Local Government Act 2002 the Regional Council is required to present its financial and non-financial information in groups of activities for ease of understanding. In the 2018-28 Long Term Plan, the Regional Council aggregated its activities into seven groups of activities as per the table below.

The right hand column provides a summary of the non-financial performance results for 2018-19. Comprehensive performance reporting on the 60 level of service measures targets is included in the full Annual Report (Part 2: Groups of Activities). <https://www.hbrc.govt.nz/assets/Document-Library/Reports/Annual-Reports/Annual-Report-2018-2019/HBRC-2018-19-Annual-Report-FINAL.pdf>

The 60 level of service measures and the targets for 2019-20 (or year 3 of the Long Term Plan) were set in the 2018-28 Long Term Plan. Performance against these targets will be reported on twice yearly. Provisional results will be reported to the Corporate and Strategic Committee at the 6 month mark and full year results will be presented in the 2019-20 Annual Report which must be adopted no later than four months after year end.

Groups of Activities	Non-financial Performance Result for 2018-19
<h3 style="text-align: center;">Governance & Partnerships</h3>	<p>We measured six aspects of performance for this Group of Activities.</p>  <p>● Achieved ● Partially achieved ● Not achieved ● Not measured</p>
<h3 style="text-align: center;">Strategic Planning</h3>	<p>We measured five aspects of performance for this Group of Activities.</p>  <p>● Achieved ● Partially achieved ● Not achieved ● Not measured</p>
<h3 style="text-align: center;">Integrated Catchment Management</h3>	<p>We measured eighteen aspects of performance for this Group of Activities.</p>  <p>● Achieved ● Partially achieved ● Not achieved ● Not measured</p>
<h3 style="text-align: center;">Asset Management</h3>	<p>We measured eight aspects of performance for this Group of Activities.</p>  <p>● Achieved ● Partially achieved ● Not achieved ● Not measured</p>

<h2 style="text-align: center;">Consents & Compliance</h2>	<p>We measured eight aspects of performance for this Group of Activities.</p>  <p> ● Achieved ● Partially achieved ● Not achieved ● Not measured </p>
<h2 style="text-align: center;">Emergency Management</h2>	<p>We measured nine aspects of performance for this Group of Activities.</p>  <p> ● Achieved ● Partially achieved ● Not achieved ● Not measured </p>
<h2 style="text-align: center;">Transport</h2>	<p>We measured six aspects of performance for this Group of Activities.</p>  <p> ● Achieved ● Partially achieved ● Not achieved ● Not measured </p>

PART 3: GROUP INFORMATION

Corporate Services

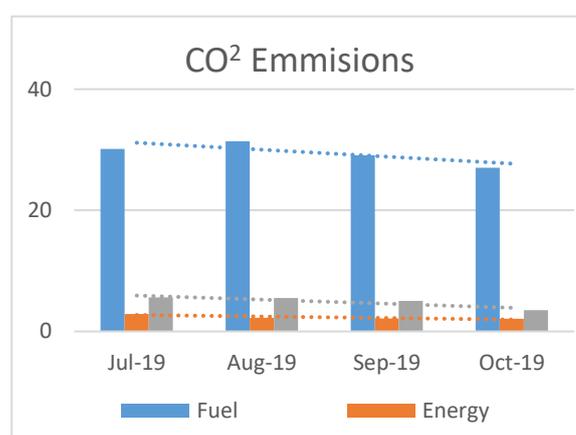
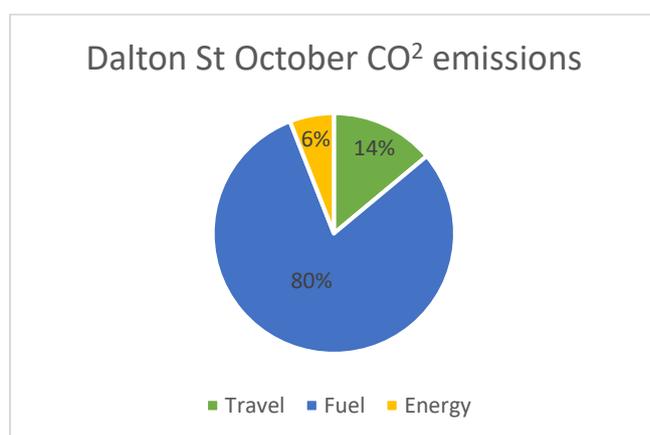
Napier Port IPO

In June 2019, the Regional Council instructed Napier Port to proceed with a 45% initial public offer (IPO) of shares in the Port, paving the way to deliver the funds needed to help the Port to grow. On 20 August 2019, access to capital was confirmed through an IPO listing on NZX.

The HBRC invested over two-and-a-half years in this process - much of this time spent thoroughly investigating all viable options to deliver the results the Council needed on behalf of the Hawke's Bay community. The process focused on establishing the most appropriate capital structure for the Regional Council, particularly with Napier Port needing a new wharf investment, at a cost of up to \$190 million.

Facilities and Fleet

Corporate Sustainability



*Please note that energy use is for Dalton Street offices only

Energy, travel and fuel usage are showing reductions on all accounts in October. Fuel comprises 80 percent of the Council's CO² emissions so remains the focus area for corporate sustainability efforts. Additional Hybrid vehicles and EVs are due to arrive in the fleet over the following months with 3 hybrids on back order, due to arrive January 2020 to replace petrol AWD SUV alternatives. In coordination with our EV First policy, plans are in motion to replace our Chairman's vehicle and a corporate pool vehicle with two additional electric vehicles.

New video conferencing facilities are getting installed at present, as well as a better structured travel booking system to assist in driving our travel emissions down further. Energy emission reductions are consistently tracking down well through better monitoring and management of maintenance

Vehicles

Vehicle Fleet	January 2019	October 2019
Total Fleet Numbers	68	71
Plug in Hybrid Electric Vehicle	4	5
Hybrid Vehicle	2	2

Month	Petrol(litres)	Diesel (litres)	Monthly Spend	CO ² Emissions (Tonnes)
July	2,175	9,130	\$14,156	30.12

August	2,577	9,248	\$15,089	31.42
September	2,570	8,307	\$14,723	29.1
October	2,348	7,846	\$13,998	27.05
Total				

Air travel

Month	Total travel distance (Km's)	CO ² emissions (tonnes)	Approx. Cost to offset
Jul-19	40,771	5.6	\$120.00
Aug-19	39,759	5.5	\$119.33
Sept-19	37,738	5.04	\$108.00
Oct-19	25,253	3.5	\$76.00

*Please note that these figures are total figures, not per staff member

Energy Use

Electricity usage kWh/mth

	2018	2019	Variance
July	25,011	24,206	-3.2%
August	26,009	23,038	-11.4%
September	23,458	21,957	-6.4%
October	25,937	21,189	-18.3%

Gas Use kWh/mth

	2018	2019	Variance
July	28,293	25,215	-10.9%
August	24,836	8,890	-64.2%
September	19,476	12,935	-33.6%
October	15,349	9,953	-35.2%

Carbon emissions (electricity and Gas) – measured in tonnes of CO²

	2018	2019	Variance
July	3.452	2.88	-16.5%
August	3.59	2.25	-37.3%
September	3.23	2.14	-33.7%
October	3.57	2.07	-42.2%

Marketing and Communications (MarComms)

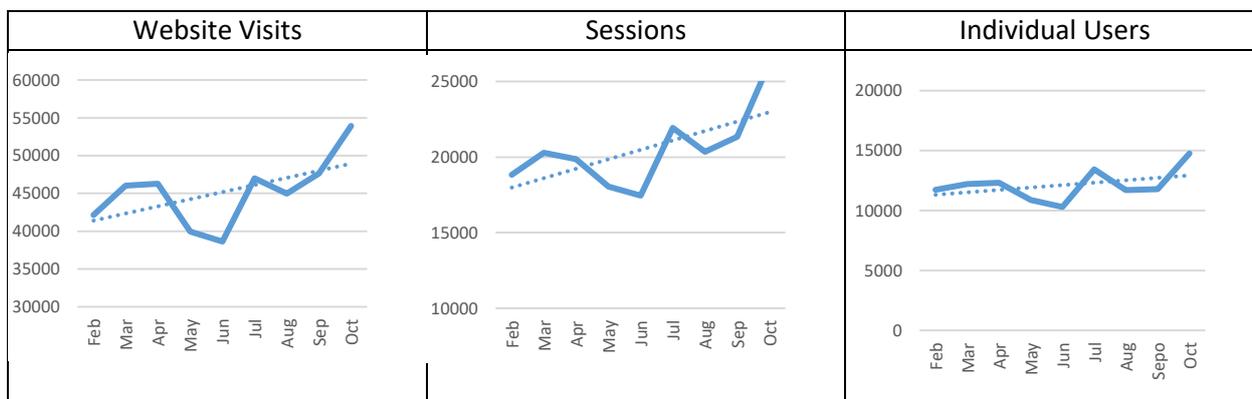
The MarComms team wrapped up the Local Elections campaign in October. The team supported the A&P Show 'Nature Shed' exhibit, plus the Right Royal Debate event (24 Oct) attended by Prime Minister Jacinda Ardern.

A new two-monthly region-wide newsletter 'Our Place' was distributed in papers across the region. Consultation continues on Outstanding Water Bodies until end-February 2020.

The team planned for November's 30 Year Regional Council celebrations, Summary Annual Report delivery and Climate Change event (25 Nov).

Website page views for October were 53,924. The most popular site pages were River Levels and Election results.

Website



The monthly page views for other popular Regional Council-managed sites were:

- goBay 37,735
- HBTrails 5,561

Top Pages in October	Views
River Levels	5,606
Election Results	5,606
Nominations and Candidates	2,269
Rainfall	2,225
Job Vacancies	1,563
Rates	1,425
My Property	938
Maps and GIS	865
Councillors	727
How to pay rates	662

Facebook

	Posts	Likes	Total Reach
February	44	5,192	127,983
March	53	5,316	198,267
April	55	5,396	172,008
May	70	5,536	244,500
June	57	5,536	129,812
July	42	5,738	98,000
August	58	5,968	114,702
September	78	5,865	182,948
October	53	5,990	132,511
Top Facebook Posts			Reach
Time-lapse video of hail storm			10,619
Surface Flooding update			9,470
Regional Councillors sworn in			8,117

Customer Feedback

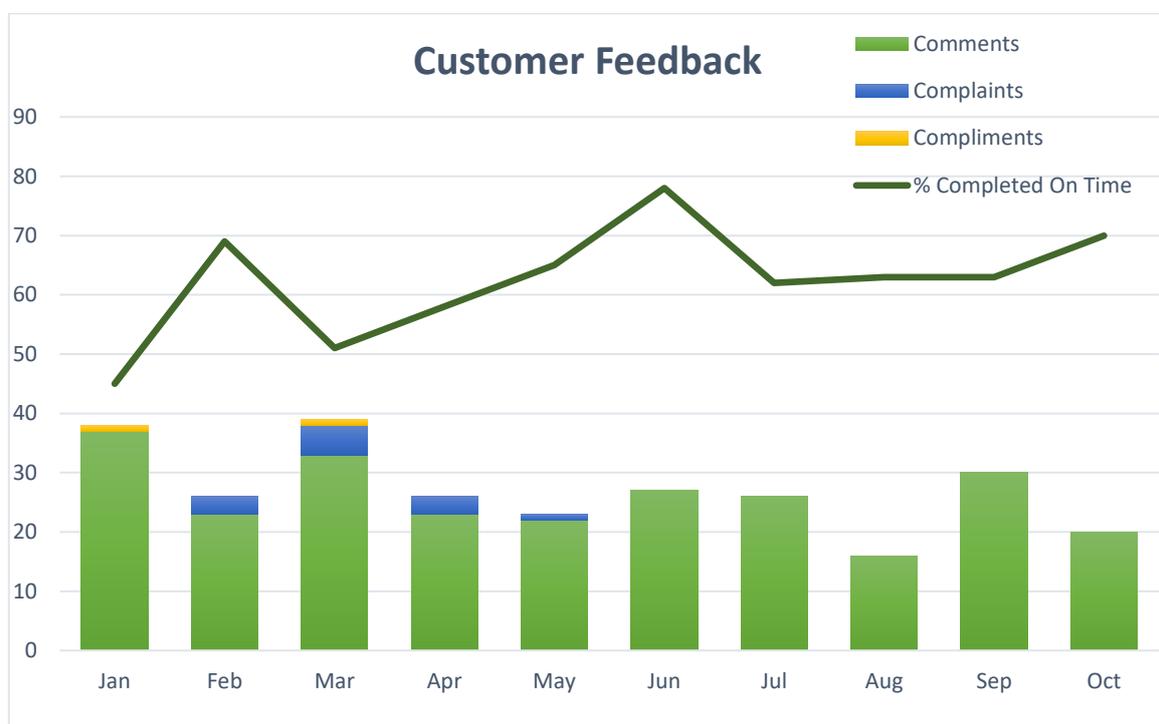
The customer feedback reported on here is feedback received via the Regional Council's website only. Customers select whether their feedback is a comment, compliment or a complaint.

All feedback received via this system is required to be responded to within 4 business days.

Feedback received in the period of this report were:

- 26 in July
- 16 in August
- 30 in September
- 20 in October

64% of items (59 out of 92) were responded to within the required timeframe. The key categories of feedback were Pest Control/Biosecurity (15), Property/Rates (11) and General Enquiry (11).



A customer feedback register is at Appendix 2.

Sustainable Homes

We are achieving for Hawke's Bay people:

- More homes that are warmer and drier to help improve health
- Increased energy efficiency and reduced dependence on networked supply
- 85% of renewable energy use for the region increases to 100%
- Better water quality by getting rid of contaminating leachate from septic tanks that need replacing
- Continued improvement of air quality to meet World Health Organisation (WHO) standards
- Improved ability for people to cope through a civil defence emergency with homes equipped with stored water and solar energy

Financial assistance is provided in the form of a voluntary targeted rate repayment scheme on the property. The take up for the scheme has exceeded expectations, a slow start was expected, however, a successful communication plan attracted high interest and while \$13m. was allocated to the budget over ten years, the first quarter activity has exceeded the average \$1.3m per year.

Apart from the Heatsmart targeted rate subsidy, the scheme is fully cost recoverable on a user pay basis.

Report July – October 2019 Sustainable Homes VTR	Applications	\$
Double Glazing	18	221,304
Water Storage - Non potable supply	3	28,695
Septic tanks -	2	14,565
Insulation – previously included in Heatsmart programme	102	213,240
Solar PV - Photovoltaic	28	302,608
Solar HW – Hot water	7	31,086
Ventilation	77	250,637
Clean Heat 4% - Outside the airsheds	105	373,730
Note: Clean heat interest rate subsidised by 50%, funded by a targeted rate in the Airsheds	50	172,825
<i>Clean Heat 2%</i>	171	103,970
<i>Clean Heat Grants</i>		
Total	563	\$1,712,660

S36 – separate report going to Council with outcomes of a review and recommendations for improvement (as part of the LTP)

Farm Environmental Management Plans

FEMP summary

Farms 790, low intensity farms 217 and 8 In-Progress farms roll up to 1015 FEMPs total.

10 new FEMPs received in October.

Regulation follow up has resulted in the reduction of the “no farm plan” list down to 14 properties in the Tukituki catchment.

Data QA first 400 farms contact details, >200 farms now completed.

Verification now underway for Iris migration.

Audit pilot project work includes edits to the desktop template, digital version, finalising the process with assistance from approved providers. Audit templates are working well. Three farm plan audits were completed and subsequent process amendments made (Iterative approach). FEMP auditing manual (draft is 90% complete) at the completion of the pilot project, the manual will undergo an invited sign off process with internal and external stakeholders. The draft includes regional and Tukituki auditing processes. Auditing digital workflow has been completed with Nintex for field data capture and powerBi dashboard utilisation for final reporting. FEMP auditing and regulation integration continues; data migration/data design, process building.

Stakeholder engagement

Tukituki Catchment plan – (PC6) Procedural guidelines finalised and ready for circulation.

One of two public farm plan workshops completed.

Presentations given include the regional rural bankers and valuers and the rural professional group.

Communication this month with external stakeholders has included DairyNZ, Ravensdown, Ballance agri-chemicals, MPI, B&L NZ, Fonterra, MfE and NZIPIM.

Procurement – reports to Finance Audit and Risk Committee:

The contracts hub has been archived and the new procurement hub went live on July 1 2019, following the adoption of a revised procurement policy and operational manual in June 2019.

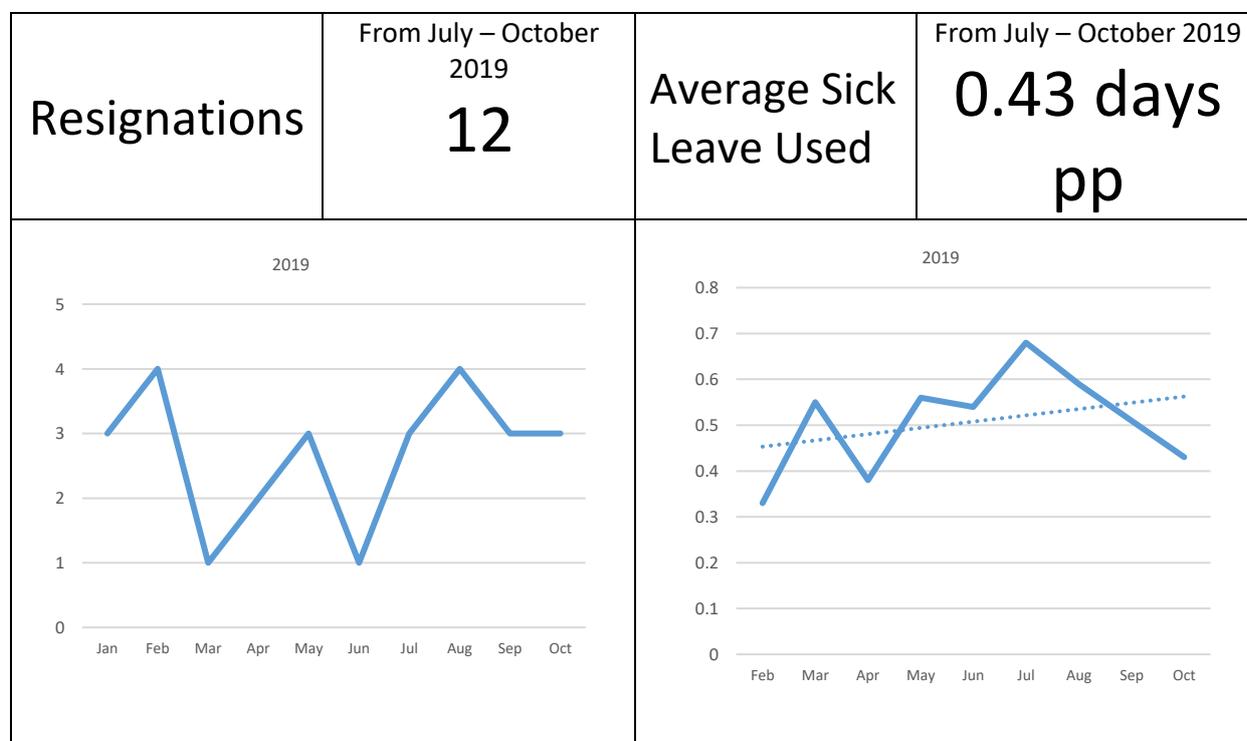
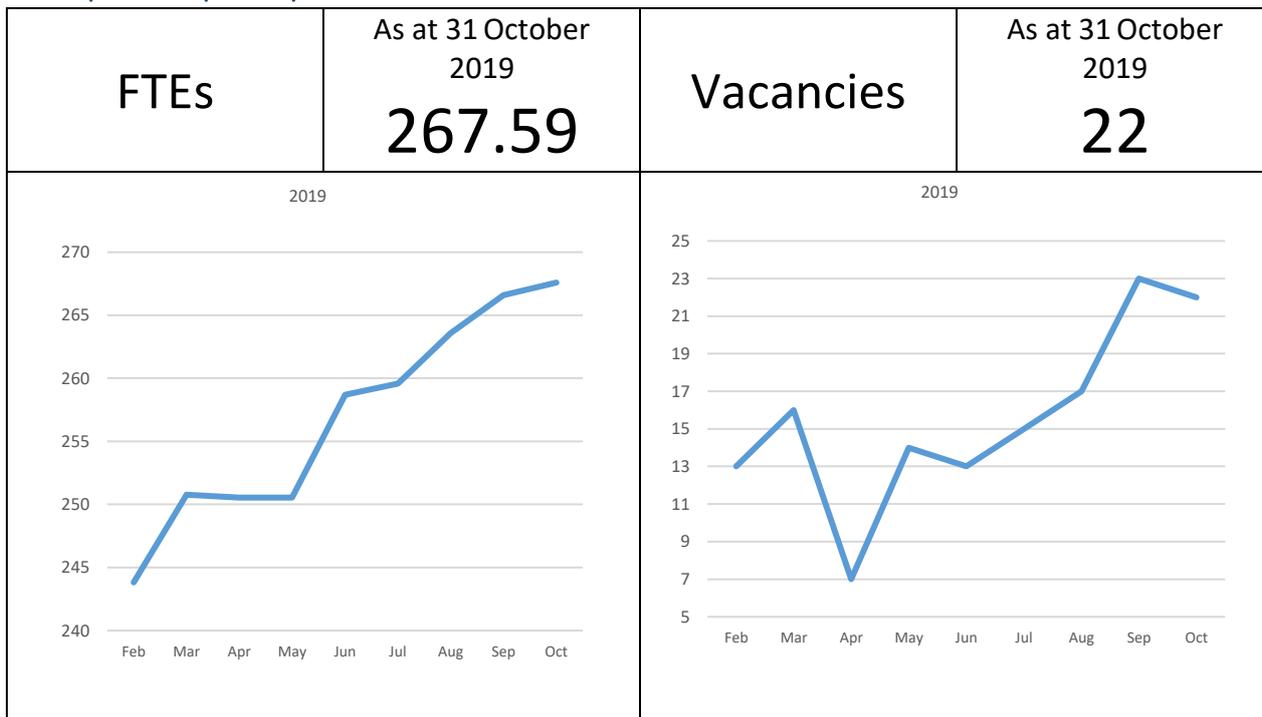
Information is available to all managers and contract owners, by group. All contracts valued at greater than \$50k, or assessed as high risk, are monitored and reported to the Finance Audit and Risk Committee. Risk is assessed as residual after mitigation, based on likelihood, impacts and financial exposure.

92 contracts have been registered between 1 July and 31 October 2019. 21 will be evaluated on expiry (within the next three months) to verify suitability for future use, confirming delivery on time, on budget and on specification.

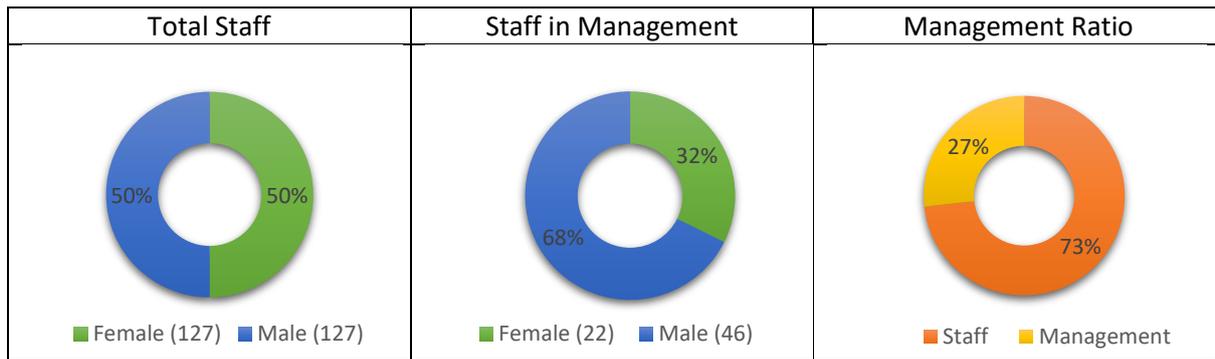
We also now assess performance in meeting Health and Safety requirements, sharing HBRC's environmental vision and overall professionalism.

Office of the Chief Executive and Chair (OCEC)

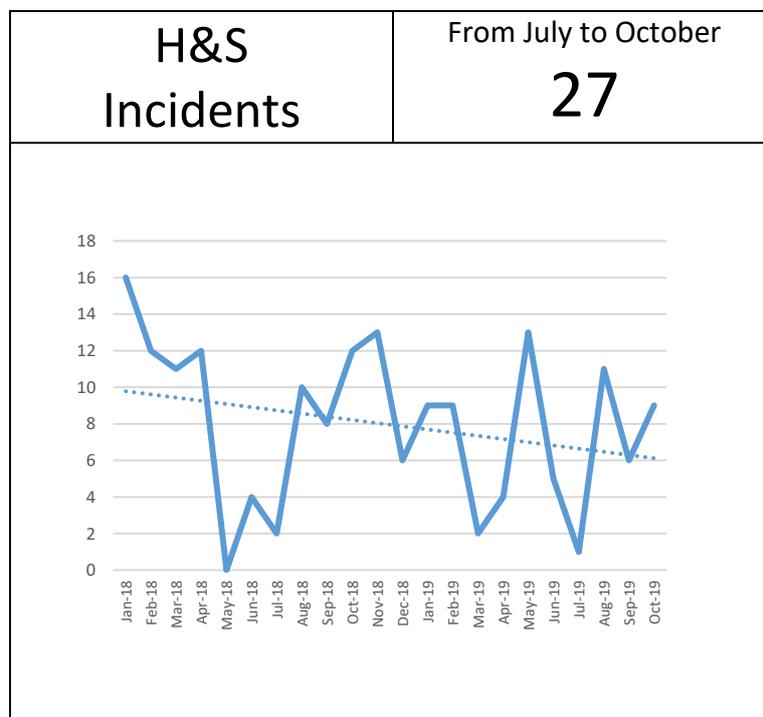
People & Capability



The following graphs show the current ratio of male and female staff. This information is not openly collected so these figures are purely based on observations.



Health & Safety (H&S)



Of the 27 incidents during the period of this report we had 12 incidents of property damage, 10 accidents with no time off work, two accidents requiring time off work, one near miss and one interaction incident.

Media

We received 128 media queries in the four months to the end of October 2019

- 32 in July
- 33 in August
- 32 in September
- 31 in October

The bulk of the enquiries for this period were from local journalists, however we did get a query from the Wall Street Journal about water bottling, Consumer Magazine about the proposed targeted rate for Coastal Hazards and Flight NZ Magazine around work on the Waitangi Estuary.

The topics that attracted the most interest and consumed the most time in this period were:

- HBRC testing of potential contamination from firefighting foam
- Te Mata Mushrooms Resource Consent Hearing.
- Lowes Pit in Hastings
- The TANK Plan Change
- Govt's Essential Freshwater announcement.
- Election of our new council
- The lost rook bait in Wairoa
- GoBay's decision to ban alcohol advertising on bus backs.

Risk

- The six monthly report on risk assessment and management was presented to the Finance, Audit and Risk Sub-Committee (FARS) on 21 August 2019. Feedback from last FARS meeting resulted in further work on the issues of the risks of harm to the environment, Civil Defence, and staff retention and welfare. Risk of harm to environment is a new risk for consideration when undertaking flood scheme operations in particular, with Chris Dolley the risk owner.
- Further work on Civil Defence risk will be included as part of the risk management review process later in the financial year. Several mitigation initiatives have been implemented for staff wellbeing and staff retention risks, including the implementation of the organisational development review and programme, Learning and Development Strategy and Action Plan, and the full remuneration review just completed.
- Risks trending upwards include the Implementation of the National Policy for Freshwater Management. Central Government is expected to impose a new deadline of 2025 for all freshwater plans to be operative and the Strategic Planning Group will continue to monitor this closely.
- The Human Health impacts from contamination of drinking water risk is trending downwards as a result of the review of National Environment Standards for drinking water and the identification of source protection zones in Plan Change 9.
- A newly created risk and assurance role in OCEC will lead responsibility for the risk management portfolio including development of the Regional Council's assurance framework within which will now sit the internal audit programme, previously with the Finance Section. Suggestions were made that consideration should be given to the human health risks associated with swimming and recreational activities in contaminated water and with regard to landfills not listed on the Hazardous Activity and Industry List (HAIL) register. This will be incorporated into the risk register once the new staff resource is on board.
- The Business Continuity Plan has been updated and was tested in the recent Hawke's Bay Civil Defence exercise in October.

Economic Development

- At the end of August responsibility for this portfolio has shifted from the Group Manager, Strategic Planning over to the Group Manager, OCEC to provide some space for the former to focus on the development of the climate change work programme.
- Agreement provided to Hastings District Council (HDC) to continue HBRC's annual funding of \$10,000 towards "Great Things Grow Here".
- Small amount of co-funding towards the development of the Request for Proposal (RFP) (managed through HDC) for the establishment of the head office for NZ Institute of Skills and Technology in Hawke's Bay. Presently this is sitting with the Ministry of Education Procurement Team.
- HBRC actively involved with refresh of the action plan and the individual pillars of activity for the Matariki Regional Development Strategy for economic and inclusive growth, managed through Business Hawke's Bay.

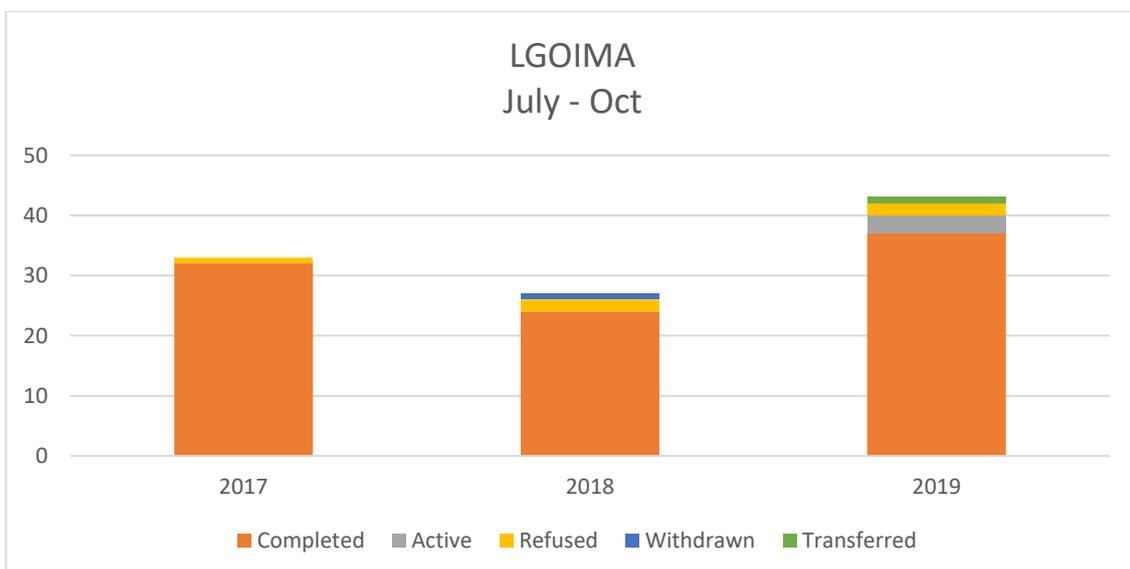
- Development work continues on the Provincial Growth Fund (PGF) applications for the Wairoa Horticulture Project and the Kahutia Prison Nursery Project.
- Funding agreement between Tourism Hawke’s Bay and HBRC about to be signed now that their KPIs have been finalised. From here Tourism Hawke’s Bay will develop the Visitor Strategy and Destination Management Plan which will come back to the Regional Council in due course.
- Of note, the Productivity Commission Funding and Financing Draft Report has recommended that Councils have a new funding mechanism to cope with the specific cost pressures associated with the growth of tourism.
- HDC has secured \$12m funding from PGF towards the development of the Food Innovation Hub. This funding is dependent on gathering the additional \$6m from other partners and HDC keen for HBRC to co-fund some of this.

Governance

- This period included the preparation for triennial election with the Governance Lead acting as Electoral Officer for HBRC.
- Pre-election report, candidates’ handbook and elected members’ handbook all produced. Website updated.
- Establishment of new governance structure for this triennium and orientation programme for new council.
- Implementation of Stellar software to enable online only approach to council meetings and workshops

Local Government Official Information Management Act (LGOIMA) Summary

In the period of this report we had 43 LGOIMA requests to respond to, of which three remain active, two were refused and one transferred.



A LGOIMA log is as Appendix 1.

Māori Partnerships

Māori Partnerships have been busy enhancing HBRC’s engagement with Tāngata Whenua working with the Asset Management Group to communicate the Clive River dredging proposal. In this regard, Marae and Hapū feedback was facilitated through the Heretaunga Taiwhenua. Active participation with the Hawea Historical Park Management Committee ensures we are present to support and advise

this committee as it progresses the Co-Managed Regional Park. The vision for Bay View cycle way extension was shared with Petane Marae, Maungaharuru Tangitū and Mana Ahuriri. Māori Partnerships contributed to the development of the Code of Practice in collaboration with the works groups, Napier City Council, HDC, Department of Conservation (DOC), Ngāti Kahungunu Iwi Incorporated (NKII) and local Kaitiaki.

The environmental service company Mahaanui Kurataiao, owned by local Ngai Tahu runanga presented to HBRC Environment & Services (E&S) Committee, Tāngata Whenua and councils and shared key Resource Management Act (RMA) functions, services and experience as insight potential to an environmental management service that could be operating across Te Matau a Māui. Te Wiki o Te Reo Māori was celebrated by HBRC with a traditional hangi prepared and enjoyed by staff.

The team earnestly work to support the Strategic Planning Group in providing advice on the Mohaka Plan Change, which is being developed with focus on co-design and co-management frameworks. Opportunities to communicate the OWB plan with Marae and Hapū was progressed. HBRC lead a collaborative hui at Rongomaraeroa marae – Pōrangahau with Central Hawkes' Bay District Council (CHBDC), and Te Papa Atawhai DOC in response to RMA and cultural issues raised during the OWB meeting in Pōrangahau. Māori Partnership explored Mana Whaka Hono a Rohe with HDC and NCC as Ngāti Paarau hapū initiated this Ministry for the Environment (MfE) process. All gained understanding around the intricacies of this process. Bilateral meetings with both Ngāti Pāhauwera and Mana Ahuriri as well as Tripartite hui with Tātau Tātau o Te Wairoa and Te Wairoa District Council have also occurred.

Māori Partnerships met with New Zealand Transport Association to provide advice regarding the Waikare Roadway Alignment communication plan. Engagement with Tutira and Whakakī landowners was required to progress water quality improvements being lead by the ICM teams. Māori Partnerships supported Mataweka Marae in Waipukurau and Waihirere Marae in Wairoa by attending planting days with HBRC staff from our Northern and Southern ICM teams.

Attending Ngāti Kahungunu Te Reo Symposium, Whakamana i te Pae Huaki Pōuri and Ngā Pou Mataara Hou wānanga ensure Māori Partnerships are abreast of what is currently on the Ngāti Kahungunu horizon. While the Te Wai Maori freshwater conference focused on the impact of climate change on Taonga species and provides a national cultural context. We have successfully held Waiata sessions, Mihi Whakatau and Pōwhiri, each event supported and celebrated by our staff. We are currently focused on filling the Senior Māori Advisor role.

Strategic Planning

Regional Water Security Programme

- Framing programme of PGF funded freshwater projects within the wider HBRC freshwater portfolio to establish coherent messaging for public interface.
- 3D Aquifer Mapping phase 1 pre-survey planning and preparation underway. The project team and steering group established and in full operation. PGF – HBRC Funding Agreement executed along with contracts with key service providers (including GNS, ProjectHaus and SkyTEM Australia). Communications plan developed and shared with project partners (including GNS and the Provincial Development Unit (PDU)). Public notification campaign commences 21 November with prior engagement organised with HBRC staff, Councillors and local iwi. SkyTEM are mobilising in country from 14 January 2020 and plan to start survey flying on 20 January.
- Regional Water Assessment planning and scoping has commenced with early engagement with the Territorial Local Authorities (TLA's) to understand their priorities and leverage any connections with related work. A phased delivery approach with a strong evidence based platform preceding analysis is proposed and has been well supported to date by TLA's. The PGF-HBRC Funding Agreement has been executed.
- A presentation to Councillors in early September provided valuable feedback and insights on progressing the Tukituki and Heretaunga water security projects. A decision was made to delay seeking authority from Councillors to progress investigations until after the local body elections providing full opportunity for new Councillors to consider and assess the proposals before a pathway was set. The project is looking to brief the new Councillors on the 21 November and following this session undertake deeper level of engagement with HDC and CHBDC and key community stakeholders. The process will seek to reaffirm the objectives of the projects and the alternate pathways to be investigated in the next stage of work. The project has been working closely with the Provincial Development Unit (PDU) to confirm a satisfactory funding approach that is acceptable to both parties.

Climate Change

In June 2019, the Regional Council joined other councils around the country in declaring a climate emergency. The declaration was confirmed at the Regional Council meeting on 26th June 2019 along with a number of other actions which included:

- providing an annual progress report in relation to existing work and additional future programmes relating to climate change
- including climate change as a primary factor for consideration in its decision making processes
- committing to developing a comprehensive programme of work in response to climate change, including regional leadership for climate change awareness and action
- requesting staff develop a programme of community engagement on climate change mitigation and adaptation
- directing the Chief Executive to further reduce the Regional Council's greenhouse gas emissions and report annually on progress
- advocating MfE to include greenhouse gas emissions in the consenting process under the RMA.

The declaration of a 'climate emergency' recognises "global warming to be an urgent and pervasive threat to human and ecological wellbeing."

The predicted impacts of climate change on Hawke's Bay include a rise in temperature, fewer frosts, more frequent and more severe droughts with greater fire risk, increased rainfall and flooding

intensity, drier winter and spring, and rising sea levels resulting in worsening erosion and flooding along the coast.

Planning staff have been involved in planning for a business event on 25th November 2019. The event, part of a wider initiative called Climate Action HB, will explore what business needs to do to transition Hawke's Bay to a low emissions economy. The Regional Council and 3R Group, with the support of Napier, Hastings, Central HB and Wairoa Councils, have teamed up to hold this business event bringing attention to the impact of accelerated climate change.

In July, the Regional Council made a submission on the Climate Change (Zero Carbon) Amendment Bill 2019. HBRC supported development of the Zero Carbon Bill as an important step for Government re-engaging with communities and directing actions across multiple agencies on climate change mitigation and adaptation. It is vital that Government provides leadership on adaptation as well as mitigation actions. The Regional Council's submission noted that it is highly likely that further regulatory reform will be necessary to enable local government and their communities to be suitably prepared for a changing climate future, and that this should be clearly signalled as early as possible. In the submission, the Regional Council also asked for the RMA to be amended so regard can be had to greenhouse gas emissions in consent decision-making.

In August, the Regional Council made a submission on the 'Action on Agricultural Emissions Discussion Document' released by MfE. The Council's submission focussed on those aspects of the proposals which overlap with HBRC's regulatory functions. Also in August, a submission to the Productivity Commission highlighted the challenging of councils and communities facing the costs of adapting our built environments to mitigate risks and hazards associated with climate change. Examples were given in that submission of a number of significant projects that the Regional Council has been active in that tackle climate change and how to fund associated costs.

During the June-September quarter, staff from the Planning Section have been liaising with Government officials on setting up the first National Climate Change Risk Assessment (NCCRA). That liaison will be ongoing into 2020 as the Government's NCCRA gets fully underway.

In parallel to all of this, members of the Planning and Communications teams have been scoping out various sized options (and funding implications) for a revamped programme of work for HBRC to address climate change. Those options will be initially considered by the incoming Council (and consequently will be reported on in the next Organisational Performance Quarterly Report). Most of the options will require alignment with the 2020-21 Annual Plan and 2021-2031 Long Term Planning processes.

Policy and Planning

In the last Triennium a regular update of the Resource Management Policy Projects and status of local resource management related proposals upon which the Regional Council has an opportunity to make comments or lodge a submission (referred to as Statutory Advocacy) was provided to each Regional Planning Committee (RPC) meeting. The previous Organisational Performance Report provided a snapshot of these reports for the period 1 February - 30 April 2019. The following snapshot provides an overview of the period from 1 July – 31 October 2019.

During that period the particular areas of focus for the Policy and Planning team were:

TANK

The months of July-October were a busy period for TANK. The TANK plan change was a regular feature and point of discussion at the RPC meetings. Following the deferral of decision making in May it was agreed that a workshop was required to discuss a number of outstanding issues for both the

Councillors and Tāngata Whenua Representatives This workshop was held on 2 July (prior to the RPC meeting). At this workshop the Tāngata Whenua Representatives highlighted that there were four fundamental issues that they considered needed to be worked through further, these were the Heretaunga Plains groundwater allocation limit; the stream flow maintenance scheme; alignment of the TANK plan with the OWB plan change and an understanding of Part 2 of the RMA. A sub-group made up of RPC members, NKII and Te Taiwhenua o Heretaunga (TToH) representatives and staff was set up to consider and make recommendations on the issues identified. The sub-group met twice (25 July and 1 August) and reported findings to the RPC meeting on 14 August. The RPC meeting on 14 August did not proceed due to lack of quorum and a further sub-group meeting was held on 22 August. The findings of the sub-group were then reported to the RPC on 18 September, this was supported by amendments to the TANK plan (v9.3) and the s32 report. The RPC agreed to the amendments to the TANK Plan for notification at that meeting, however the notification pathway for the TANK remains undetermined. Staff recommended the Streamlined Planning Process to the RPC at their meeting on 25 September but this motion was lost. An alternative motion was put forward to adopt the traditional Schedule 1 notification process but this motion was also lost. To date the TANK plan has not been notified.

Mohaka Plan Change

This plan change is under preparation. Preliminary project re-design is underway with Ngāti Pāhauwera, iwi and Māori Trusts. Progress has been made in the preparation of a relationship agreement between HBRC and Ngāti Pāhauwera, with the intention that this will be utilised by other iwi within the Mohaka catchment (either becoming signatory to this agreement or holding independent agreements). This will also provide the foundation for the co-design of the plan development process. Next steps leading up to Christmas are for staff to meet with the Post Treaty Settlement Governance Entity's (PSGE's) within the catchment and socialise the co-design concept with them.

Outstanding Water Bodies (OWB)

The OWB plan change (PC7) was publicly notified on Saturday 31 August with an extended submission period of 6 months, closing on 28 February 2020. This extended submission period was agreed to enable sufficient time for iwi to provide further information/evidence in support of those identified water bodies where it had been concluded that there were gaps in the information particularly around the cultural and spiritual values. Four iwi authorities have been contacted directly in respect of the HBRC funding which has been agreed to support this information gathering exercise. To date Ngāti Hineuru have accepted the offer, however staff continue to liaise with iwi on this matter.

National Direction

This has been an incredibly busy period for the Planning and Policy Section with significant input into Central Government reform.

HBRC staff were heavily involved in the development of the Regional Sector (LGNZ) submission to the Central Government's reform agenda, in particular Essential Freshwater reform Action for Healthy Waterways, as well as preparing a joint submission (HBRC, HDC and NCC), not to repeat the LGNZ submission but to elaborate on those parts of the proposal that had specific and direct impacts for the Hawkes Bay region (submissions closed 31 October). In addition to this the Resource Management Amendment Bill was open for submissions. HBRC provided comments to this on 7 November.

In July HBRC submitted on the Zero Carbon Amendment Bill. This received special mention from NZ First MP Jenny Marcroft positively highlighted elements of HBRC's submission out of over 10,200

submissions received on the Zero Carbon Bill. The Zero Carbon Bill passed its final reading on 7 November.

Submissions were also made jointly with HDC, NCC and CHBDC on the National Policy Statement for Urban Development (NPS-UD) and National Policy Statement Highly Productive Land (NPS-HPL) both submitted 10 October.

Submissions were lodged on the Action for Agricultural Emissions and Local Government Funding and Finance reports in August.

All of the HBRC's submissions can be found on the submissions page on the council website <https://www.hbrc.govt.nz/our-council/about-council/hbrc-submissions/>

We anticipate that there will be another influx of reform requiring review over the next 6 month period, including the Emissions Trading Scheme Reform Bill, Climate-related financial disclosures proposal, Crown Entity (Water Services) Establishment Bill, NES Air Quality, NPS Indigenous Biodiversity and NES Outdoor Tyre Storage.

Ngaruroro and Clive Rivers Water Conservation Order (WCO)

On 30 August 2019, the Special Tribunal released their recommendations report regarding a WCO for the Ngaruroro and Clive Rivers. The Tribunal found that *no* WCO should be made over the rivers below Whanawhana (i.e. the lower river) and that a WCO should be made over the upper in respect of habitat and fishery for rainbow trout, angling amenity and recreation, white water kayaking and rafting amenity and recreation, and the wild, scenic and natural characteristics.

The Regional Council submitted on this report regarding the implementation of the proposed Order. Several other parties have also submitted on the report therefore consideration of the Tribunal's Report will progress to the Environment Court.

Regional Coastal Environmental Plan

A draft report for the regional coastal environmental plan effectiveness review has been prepared. This is to be completed by the end of the year.

Transport

Regional Transport Planning

Data gathering and an update of the Heretaunga Plains traffic model are underway and form the first phase of a joint transport study to evaluate traffic patterns in Hawke's Bay, predict future demand and programme any necessary future improvements to the transport network and services. The Regional Transport Committee is overseeing the project with technical support from the Transport Technical Advisory Group. The study will update and expand the findings of the Heretaunga Plains Transport Study, on which recent major projects, including the Whakatu Arterial Link (between SH2 and Pakowhai Rd) and the Pakowhai Rd-Expressway-Links Rd roundabout, are based. The study will form the basis of the next Regional Land Transport Plan, which must be in place by April 2021.

Public Transport

Bus patronage during this period showed a 4% decline compared with the same period last year. Services between Napier and Hastings have been affected by late running of services due to roadworks and increased congestion, particularly in and around Hastings. Two route changes that are designed to reduce delay and eliminate dead running will commence on 2 December.

A range of proposals to reduce carbon emissions through increased bus patronage was presented to the council in September. Feedback was positive and further development of the preferred option is underway and will be presented to the council again shortly. This option would see a flat fare structure, significantly reduced fares and targeted service increases to encourage greater use of the bus service.

The Regional Public Transport Plan was adopted by the Regional Council in June and work is underway on a number of the actions identified in the Plan, including the design of an airport service and the assessment of transport needs in Central Hawke’s Bay and Wairoa.

	YTD	Monthly Average	Full Year 2018/19	Monthly Average 2018/19
Bus Passengers	216,465	54,099	666,127	53,775
Total Mobility Trips	35,439	8859	96,921	8,076

Road Safety

Probations road safety education days have continued during this period, along with a range of other activities in conjunction with key partners such as Police. Staff have also commenced a new programme at HB Prisons Youth Unit working on road safety issues with young offenders.

Strategy & Projects

LGA Corporate Planning and Organisational Performance

Work was undertaken on the following corporate documents:

- Annual Plan 2019-20 - adopted on 26 June 2019 with a no consultation approach (a first for our Council).
- Pre-Election Report 2019 – project information provided for document published in August 2019.
- Annual Report 2018-19 and Summary Annual Report – non-financial performance measures including inaugural reporting on the 23 strategic outcome goals provided for full document adopted on 16 October.
- Annual Plan 2020/21 – project team established, staff budgeting underway with a budget strawman for 2020/21 to be provided to Council in February 2020
- 2021-31 Long Term Plan - planning underway.

During this period the Strategy and Projects team expanded to incorporate Organisational Performance. This will allow for better integration of objective setting and performance reporting. Organisational Performance reports with key indicators for corporate activities (e.g. staff numbers, sick days, travel, energy use etc.) and a summary of work by section are provided to the Executive monthly and the Corporate and Strategic Committee quarterly. The team will be recruiting for a Reporting Analyst in the near future.

Project Management Office (PMO)

An evaluation of the six-month pilot was completed with the findings presented to the Executive Team in July. The pilot involved 19 projects which were a mix of size, type, phase and function to road test the customised tools, templates, training and reporting to ensure the methodology was fit or purpose before deploying it to the rest of the organisation.

Overall, the pilot was considered a success and based on the experience of other councils, a lot was achieved in a short timeframe including:

- Set up and ongoing improvements to PMO Hub and customised project sites.
- Creation of templates and guides for consistent project documentation including Project Brief and one-page Status Reports.
- Status Reports to the Executive, Corporate & Strategic Committee and feeding into the Organisational Performance Report.
- Four “Project Management Essentials” one-day training courses delivered to 47 HBRC staff.
- Mentoring services across the organisation.
- Becoming a permanent part of induction for all new staff.
- Presentations to all teams within Council to increase awareness.
- PMO staff also delivered projects.

The focus for the PMO going forward will be to build project management capability across the organisation for greatest impact on ongoing project success.

The HBRC Project Management Framework continues to be rolled out through induction of new staff, training and support. Due to feedback from previous sessions and from the pilot, we have brought the Essentials one day training workshops in house and have redesigned to suit. The first session was successfully delivered in October 2019 with further scheduled in the new year. A programme for project sponsors is currently being developed – again to be designed and delivered in house.

Strategic Projects

In August 2019 the Organisational Learning and Development Implementation Plan was drafted and presented to Exec as follow up to the Organisational Learning and Development Strategy and presentation at Leadership Forum in May 2019. This outlined work streams, purpose, key deliverables and target audiences.

The Future Farming Charitable Trust was established in August 2019 after successful appointments of the 9 Trust members including a Council representative – Tom Belford as interim and Will Foley nominated from November onwards. This permanent entity will report twice yearly to the Council as part of the Trust Deed agreement. A public launch will be announced soon.

An update on the Hawke’s Bay Tourism funding review project was presented to the Council in September along with Hawke’s Bay Tourism’s first quarter report and proposed Key Performance Indicators for adoption. The project has been transferred to OCEC as part of the Economic Development portfolio.

Integrated Catchment Management (ICM)

Environmental Science

Along with regular business and other technical investigations, the Science section has been deeply focussed on completing a comprehensive suite of draft technical reports for the 5-year State of the Environment (SoE) reporting. Draft reports are now completed and being peer reviewed. Following revision and approval processes, the finalised reports are scheduled to be published before end of this calendar year. A summary of initial findings was published in August and is available here:

<https://www.hbrc.govt.nz/assets/Document-Library/Reports/SOE-5-Year-report/HBRC-State-of-our-environment-Summary-report-2014-18.pdf> .

The 2015 Regional Council Science Strategy is being refreshed, to capture changes in the organisation (particularly the Strategic Plan) and external drivers (e.g. proposed Essential Freshwater package). The refreshed Science Strategy is scheduled to be completed early in 2020 and will be followed by development of a ten-year Science Plan.

Performance Measure	Actual Performance
A 5-yearly State of the Environment Monitoring Report is produced along with annual scorecards and monthly updates. Results are made available primarily through digital media.	SoE update reports have been published monthly. 5-year technical reports have been drafted, with publication expected end of 2019. A summary report was published in August 2019.
The Science team develops and implements an annual work programme in line with plan change requirements	The Science Section continues to support the TANK plan change, along with development of procedural guidelines and other requirements for Plan Change 6 (Tukituki) implementation

Environmental Information

WQ & E Team:

- 92 SOE River sites visited as well as 16 SOE estuary sites. Monthly Lake monitoring at Lake Opouahi, Tutira, Orakai and Waikopiro carried out along with continuous monitoring at Lake Tutira and Waikopiro.
- Mangaonuku sub catchment characterisation Water quality and flow data collected for Implementation and Policy support.
- Continuous monitoring sondes at Tukituki at red Bridge and Papanui at Middle road continued for National Policy Statement for Freshwater Management (NPSFM).
- Estuary ecology continuous monitoring of salinity (5 sites) and dissolved oxygen (2 sites) in Ahuriri continued.
- Intertidal reef monitoring for Coastal Ecology completed at Kairakau, Hardinge Rd and Mahia.

Data Management and Innovation Team:

- Data discovery underway to catalogue ICM governed datasets. 120 datasets added to data inventory.
- Data Governance group established.
- Planning and design of KiECO (ecological data base) underway. Integrated Regional Information System (IRIS) Phase 2 – migration of Water Information services data from Daisy (Consents database) to IRIS underway.
- Continued work on the implementation of National Environmental Monitoring Standards (NEMS) for Rivers, Lakes, Groundwater, Coastal and Recreational water quality.
- 25 data and information requests completed.

Hydrology and Groundwater Teams:

- 121 flow gaugings carried out over a great range of flows.
- 285 Water level, Rainfall or Climate sites were inspected and maintained throughout this period. All groundwater wells were dipped and those that required were sampled for quality.
- Lachlan Cosgrove was welcomed to the Hydrology team as a replacement for Phil Hall.

Catchment Services

Biosecurity/Biodiversity

Ecosystem Prioritisation programme - currently working to protect 16 Ecosystem Prioritisation sites this financial year. These sites comprise of sand dunes, braided rivers, wetlands and mature indigenous forest;

Policy - working with NCC and Taupō District Council in reviewing their Draft Significant Natural Areas Reports. These reports outline areas of high biodiversity value that will have rules associated with them to help protect them long-term;

Biodiversity Hawke's Bay – working closely with both the Foundation and Guardian Management Committee in promoting biodiversity in Hawke's Bay and funding biodiversity projects;

Supported the National Young Farmer of the Year championship in Hawke’s Bay with a pest animal and pest plant module;

Marine Pest programme – working with stakeholders in keeping invasive marine pests out of Hawke’s Bay (awareness and enforcement). A marine pest identification workshop was run in partnership with National Institute of Water and Atmospheric Research (NIWA) and Ministry for Primary Industries (MPI). A contract has also been awarded to undertake marine pest surveys and respond to incursions;

Biosecurity Plant Pests

- East Taupo Lands Trust met with in regard to the release of Heather beetles in the Upper Ripia catchment. Maungaharuru Tangitu Trust met with to discuss release of Japanese honeysuckle white admiral butterfly at Tutira.
- 605 Regional Pest Management Plan (RPMP) Pest plant properties visited
- 26 High risk properties visited
- Privet removed from 44 properties
- Apple of Sodom, White edged nightshade and Darwin’s barberry control programmes completed
- Chilean needle grass property owners all contacted and management plans agreed on.

Biosecurity Animal Pests

The following contracts have been awarded:

Contractors	Contracts
CC Pest Control Ltd	DOC Possum Maintenance Contract
	Te Mata Park maintenance assistance
	Ruahine Extension maintenance assistance
	Pakowhai Semi Urban Contract
Rural Pest Services Ltd	Rabbit Advisory Contract
	Urban Possums
	Rabbit Night counts
	Ruahine maintenance assistance
	Wairoa Urban Contract
Baytrap Ltd	Kereru maintenance assistance
Bay Pest Eradication Ltd	Erepeti maintenance assistance
	Erepeti scenic reserve
P and L Lister	Maungaharuru Goat Coordinated Management Area (CMA)
	Mahia Goat CMA

Predator Free Hawke’s Bay

Whakatipu Mahia

- Signed landowners across more than 80% land area on Mahia Peninsula to the RPMP for Possum Eradication and Predator Suppression areas
- Intensive work on the peninsula continues for possum eradication and predator suppression expanding on the existing bait station network with supplementary trapping
- Wireless trap network is being installed. This particular tool is a significant game changer for both cost savings and operational efficiency
- Research contract with Manaaki Whenua finalised for this financial year

Cape to City

- Maintenance checks of existing predator suppression trap network continue
- Annual biodiversity monitoring by Manaaki Whenua – Landcare Research underway in November
- Development of the Ōtatara Outdoor Learning Centre in collaboration with Air NZ Environment Trust, Ngāti Pārau, EIT and DOC continues to flourish with a number of community already accessing the site as an outdoor learning opportunity and inspiration for education across the curriculum using the environment as a context for learning

Poutiri Ao ō Tāne

- Maintenance checks of existing predator suppression trap network continue
- Hikoi Tutuki commencing again in November to support and engage hapū members to reconnect with their whenua and the projects' kaupapa
- 5 additional kaka translocated to boost population of approx. 26 from previous translocations
- Adult petrels are returning to their burrows after a series of translocations across 4 years beginning in 2012. This was the most inland translocation ever undertaken where petrel chicks “imprint” with their burrows before fledging out to sea for around 5 years before returning. Maungaharuru used to rubble with the sound of the manu.

Catchment Management

Projects	Target	Results YTD
Erosion Control Scheme (ECS)		<p>Catchment staff are engaging with landowners across the regions highly erodible land and establishing erosion control plans. Erosion Control Plans (ECPs) identify erosion mitigation activities that the landowner and staff agree for implementation over the next 3 years.</p> <p>For the first quarter of this financial year 29 applications for funding have been received for implementing either year 1 of a new ECP, or year two of an existing ECP.</p> <p>These have a total value of \$935,716, of which \$675,337 will be funded by Council's Erosion Control Grant Fund (@ 75%), over the next three planting seasons.</p> <p>*These numbers only include the landowner discussions that have progressed to Erosion Control Plans being completed and an application for funding approved.</p>
Protection and Enhancement Project – Lake Whatuma	Come to an agreement with the Lake owners about the long term opportunities to protect and enhance Lake Whatuma – better water quality and biodiversity in the lake and its surrounds.	This quarter has seen staff continuing discussions with the owners of Lake Whatuma about future Lake ownership.
Aramoana (McHardy) potential land acquisition 44ha of coastal land.	To purchase the 44ha of eroding coastal hill side and create a collaborative erosion control project to reduce sediment loss	The land acquisition process is complete and looking to have fenced off the property to exclude stock, as soon as fencing contractors and resources are available.

	into the Te Angiangi Marine Reserve.	
Protection and Enhancement Project - Lake Whakaki Freshwater Improvement Fund \$3.2 Million project Co-funded through MfE.	Revitalise the taonga of Whakakī Lake, so tuna are fit for consumption and people can access the lake and swim safely	A mesocosm to gauge impacts of water quality improvement on the lake aquatic vegetation has been constructed. The construction of the weir and recirculating wetland are on hold, while a Cultural Impact Assessment has been completed and Patangata Bridge repaired.
Protection and Enhancement Project – Te Waiū o Tūtira		Papakiri Stream Bridge and gauging structure installed. An external contractor has prepared a resource consent application for installation of the sediment traps. The air curtain in Lake Waikōpiro has been running relatively well, except for some power surge issues (involving 2 unplanned outages). We have been able to correct the faults quickly because of the new telemetered warning system which signals staff when the air curtain is not working. Environmental Effects Assessment for Southern Outlet is now expected by end of November. Farm plans continued to be completed within the Tūtira catchment. These farm plans then feed into the Farmer Subsidy Scheme being used to implement on ground works such as fencing, planting etc.
Protection and Enhancement Project – Ahuriri		Over the last three months five new properties have been visited in the catchment with erosion control programmes being developed for each. Most will involve retirement and native planting. Involvement with 1Billion Trees assistance is expected with all native plantings on these properties. A consultant engineer has been engaged to assess the risk of steam bank erosion and stream bed degradation of Wharerangi Stream and recommend engineering solutions.
Whakaki Catchment Pilot Project	To investigate and consider the wider social, cultural and economic benefits associated with environmental management works while increasing the protection of erodible land in the Whakaki Catchment	\$100K project Co-funded with MBIE & MPI. Approximately 6,500 ha of the wider catchments landholders now have a farm plan. Work is progressing directly with landholders to support their uptake of the financial support available. The last of deliverable for the project is to produce an economic assessment of the options being considered by the group.
Hill Country Erosion Fund	To boost the amount of funding available for erosion control throughout Hawkes Bay to the existing Erosion Control Scheme.	5.2 Million project co-funded with MPI. The current staff recruitment for Wairoa has been funded through the hill country fund. A Project Manager is now in place. The purchase of monitoring and recruitment of staff to support the monitoring of in-stream sediment loads is

		underway. Events are being planned to increase staff capability to offer soil erosion advice and engage with Tāngata Whenua
Wider Mahia Vision Project	To take an integrated approach to the work currently occurring at Mahia to maximise benefits, outcomes and community participation	There are currently 50ha of wetland projects being worked on with support from DoC and the HBRC Ecosystem prioritisation fund. 1,225 ha of gully retirement using the HBRC ECS, Te Uru Rakau 1 Billion Trees Fund and MfE Freshwater Improvement Fund, 38 ha of assisted revegetation and 5 ha of riparian margin are also currently in various stages of project implementation. The Whakatipu Mahia project is moving to a community Trust to manage the project and good progress is being made with extending the benefits of the project to the wider community. Whangawehi Catchment Group were recent finalists in the International River Prize Award and are currently working on funding for the development of a walkway along the Whangawehi River.

<i>Water Information Services Projects</i>	<i>Targets</i>	<i>Results YTD</i>
Irrigation Efficiency	Calibrate the IrriCalc model to Hawke's Bay Conditions	Establish areas of model calibration and develop contract with Aqualinc. Working alongside policy, industry representatives and Aqualinc to establish methodology for allocating water consents for mixed cropping.
	Promote irrigation efficiency	Building on the learnings of the Irrigation Check Up Programme - Developing a series of advertisements for the industry groups to use re fixing leaks.
	General water management – assisting with policy development	Reported on the NPSFM proposal to require telemetry for water takes, to assist with the LGNZ submission and presentation.
Water User Groups	Regular meetings and contact with the three local water user groups and other relevant industry groups (HortSector).	Assistance offered to the Tukituki surface take water user group. Organised the AGM for the Ngaruroro Irrigation Society. Held the last HortSector & HBRC group meeting for 2019 (3 of 3). Assisted in the development of catchment groups as a result of changes in policy for the Tukituki catchment in preparation for managing irrigation as a mechanism to improve nutrient management.

Asset Management

Regional Assets

Recruitment has been a core activity over the last quarter as we continue to recruit for both new positions and replacement ones. A number of new staff have been added to our team.

We have a new Design Engineer David Okros, who will join us in December. David will focus on implementation of a flood protection asset performance tool being implemented nationally by regional councils. This is being used to assess the performance of all assets in our scheme areas. David will also work on design work for both capital projects and smaller scale projects, working closely with regional projects.

We have recruited Mark Brinsdon for our new Ranger role. Mark has spent much of his career with the New Zealand Police and will bring invaluable experience to this new role within our schemes team.

Luke Davis has joined us as our new Officer Schemes, having recently graduated from Victoria University of Wellington. Luke grew up in Hawkes Bay and has a real passion for water management and the environment. We are excited to see what fresh ideas he will bring to the role.

Rob Waldron joined us a dedicated Flood Modeller. Rob will focus on delivery of complex hydraulic models for the Heretaunga flood control levels of service review. We are delighted to have Rob, as he is a talented hydrologist and has an in-depth local knowledge of our catchments response to floods having served as a flood duty officer for a number of years.

Rod Dickson has moved over to the Open Spaces team from our Biodiversity team. Rod has excellent regional parks experience from time spent in a similar role in Auckland and his passion and knowledge for biodiversity will clearly add to the skill set within our team.

Our search for an Asset Management Lead continues and recruiting for this specialist role continues to be challenging despite an extensive search at home and overseas.

The work highlights for this quarter are;

- The Waitangi Waikahu wetland has begun filling and a formal blessing is scheduled for 5.30am on the 23rd November 2019.
- Design work for the coastal strategy has been submitted for peer review by Tonkin and Taylor, with the exception of Pandora which is being executed by the Engineering Team as a separate design package.
- The Engineering Team is assessing options for protection of assets in close proximity to the Ferry Hotel, on the left bank of the Wairoa River, on behalf of Wairoa District Council (WDC).
- Standard Operating Procedure for management of eels during maintenance works on drains compiled, reviewed by stakeholders and iwi and trailed in the field
- Erosion mitigation works are being executed at various Marae in the Wairoa district following an erosion assessment conducted by the Regional Assets team as part of the Cultural Impact Assessment HBRC conducted.
- Waugh Infrastructure have been engaged to undertake a review of our Asset Management Plans in preparation for the next LTP
- Waugh Infrastructure have been engaged to undertake a gap analysis of our Asset Management Framework
- Opoho Pump Station in Wairoa has been tagged out of service due to safety concerns. A plan is being developed for the future of this scheme with scheme ratepayers.

- The Engineering Team has been asked to provide specialist consultancy expertise by Gisborne District Council (GDC) for Flood Hazard Mapping. Works are currently being scoped and additional resource may be required in future to deliver this.
- Engineering team continues to provide specialist modelling consultancy work for the Waipoa Scheme for GDC.
- A report covering the 15 October rain event which effected the Twyford area has been compiled and a debrief was conducted with our event operations staff. This highlights the magnitude of the event, our response and highlighted lessons learned and where we might improve in future.

Regional Projects

We welcomed David Keracher who joined the team in July and his focus is mainly on the delivery of the Level of Services and other major projects.

This team is a newly established so the first quarter from July to October we have been working on setting up a Project Management Framework for delivery of minor and major projects aligned with the PMO office, creating an annual plan and a 5 year plan for the major capital works. This has increased the visibility of major projects to all staff.

Below is a selection of project highlights:

Heretaunga Flood Control Level of Services:

- Modelling in progress with aim to have Tutaekuri model completed by January with Danish Hydrologic Institute (DHI) peer review.
- Consultation and engagement plan with Maori Partnerships and HBRC communications ongoing.

Clive Dredging:

- Consultation and option investigation completed. Option for land discharge has been supported by iwi and the Regional Council. However the dredging will have to be postponed due to land purchase process and investigation work to find suitable land.
- Survey and Environmental impact assessment completed.

Marakakaho Road river access:

- Preliminary Design completed and the Design in process of procurement.

Tutira no.1 bridge-

- Completed

Tutira no.2 bridge

- Proceed with the detail design.

Works Group

Planned Works

Turnover for the period is up on last year due to river planting and edge protection works along with a solid start on beach raking in the Ngararoro and Upper Tuki Tuki schemes. The mowing program has increased significantly this year with additional rounds in the Napier area driven by a higher level of finish and the cessation of grazing on the left bank of the Ngaruroro

Unplanned Works

A good start to the uncommitted work having reached 98% of forecast after only the first quarter. This has included tube worm removal from the Ahuriri Estuary and forest thinning for Tangoio forest

External Works

External works is at 33% of the annual forecast at the end of the first quarter. Key projects include Clive subdivision drainage work, Te Mata caretaking, mowing for HDC, mowing and spraying for NCC and weedboating for Greater Wellington Regional Council.

Highlights

New weedboat commissioned to replace retired vessel. Our weedboats are proudly developed in house through the workshop

Regulation

Policy Implementation

- Procedural Guidelines completed involving internal, across team collaboration, on the development of the procedural guidelines and 2 workshops with primary industry representatives.
- Ongoing communication and engagement with Tukituki catchment stakeholders including:
 - Meetings and presentations with exceeding subcatchments, the Rural support trust, Rural Bankers and valuers, Tukipo catchment group presentations, rural professional representatives
 - Letters to all farms identified through the Farm Environmental Management Plan (FEMP) summaries as requiring resource consents,
 - Tukituki web pages overhauled and refreshed with up to date information, including dashboard.
 - Resource consent application forms and Guidance notes for Tukituki Land use consents completed.
 - A quick guide called “Tukituki Catchment Plan – Do I need a resource consent?” produced and made available at meetings, on line and circulated in CHB Mail (6500 copies).
 - Frequently asked questions document produced to assist landowners in the Tukituki Catchment
 - 2 billboards have gone up in Central Hawkes Bay regarding stock exclusion
 - Information circulated to rural real estate agents regarding the new land use regulations in the Tukituki catchment and the new requirements when buying and selling property regarding FEMP’s and Land use resource consents.
 - Various newspaper/radio and social media notices/advertising
 - Continued stakeholder engagement with agricultural industry bodies; regional and national representatives
- MERI – Monitoring, Evaluation, Reporting and Improvement Cycle - an external consultant to undertake a ‘baseline setting’ social impact evaluation of the Tukituki Catchment Plan has been engaged.
- Forestry –produced a forestry liability guidance document for landowners and working on an accompanying quick guide for forestry landowners.
- Data system design and engineer IRIS integration of farm planning and auditing/consent condition monitoring results.
- Farm plan auditing pilot project 50% completed.
- Accreditation of Industry farm plan templates started.

Consents

The 305 consents we currently have in process or pending include:

- Tranche 2 (Ruataniwha) water takes, still on hold while applicants complete modelling of effects. One application withdrawn. Other applicants have moved to take up this available water. Applicants have been asked to include their farm environment plans and nutrient budgets in conjunction with their Tranche 2 water take applications.
- HBRC gravel consents were notified in February. There were submissions but no submissions in opposition. The applicant is meeting with submitters to resolve any issues that were raised by submitters with the aim of settling these without the need for a hearing.
- Te Mata Mushrooms Brookvale hearing was held on 31 July – 2 August. The hearing was adjourned and reconvened on 11th October. Decision pending.
- Te Mata Mushrooms Mt Herbert Rd Waipukurau applications lodged and in process. On hold while further information is provided.
- Silver Fern Takapau meat processing plant discharge permit replacement application lodged and subject to a further information request. Further information on irrigation improvements due in new year.
- Unconfined aquifer (Gimblett gravels, Raupare areas) consents lodged and being processed as a group.
- Wairoa wastewater discharge permit replacement application was notified on 10 August. 22 submissions were lodged. A prehearing meeting was held on 17 October and a second prehearing meeting is to be held on 22 November. If this does not resolve issues a hearing will need to be scheduled. A hearings panel has been proposed but has not yet been appointed.
- NCC new water permit applications lodged (to relocate and group their existing takes).
- Ravensdown air discharge consents due for replacement. Pre application discussions have commenced.
- Tukituki land use consents required as of 1 June 2020. Procedural guidelines contributed to. 3 sub-catchment meetings have been convened by HBRC and a fourth convened by the Tukipo community has been attended by HBRC staff. The Tukipo catchment has been proactive in establishing an Incorporated Society that includes land and water care as part of its function.

Performance Measure	YTD
Consents in process	305
Applications Received	151
Consents Issued	219
Consents processed within Timeframe	100%
Cost recovery to date	58%

CDEM

Performance Measure	Actual Performance
Response Management	<p>HBRC's emergency response capability has been maintained for the year. 51 new staff received induction training and team training sessions run. The HBRC Incident Room was maintained for the provision of a Council response to emergencies when the need arises, including maintenance of pre-established Standard Operating Procedures.</p> <p>Duty Management Service was maintained effectively, with 348 calls logged and managed in a professional manner for the year. 109 warnings/alerts were received and managed appropriately for the year.</p> <p>The recommendations from Kestrel Group on the HBRC Business Continuity Plan were implemented and the plan updated in July 2019.</p>
Reduction - Hazard Risk Assessment and Mitigation	<p>Following 10-year Hazard Research Plan, 2 projects commissioned including regional mapping of earthquake induced landslide probabilities for 500/1000/2500 shaking intensities to be completed early next year. Also pilot study on Napier Hill using an earthquake-induced landslide (EIL) hazard model is under way.</p> <p>East Coast Life At the Boundary (ECLAB) driving Hikurangi Response Planning, and supporting several science projects including MBIE Hikurangi/ Seismogenesis Hikurangi Integrated Research Experiment (SHIRE) research and Natural Hazard Research Platform (NHRP) Agent Based Modelling of populations in tsunami event. Promoted Tsunami Hikoi and Shakeout drills. Commenced evaluation of draft risk assessment to commence review of Group Plan in 2019/20. Supported Napier tsunami resilience workshops.</p>
Readiness & Response	<p>Exercise Ruaumoko was run in mid-October 19 over 4 days. This exercise was based on an earthquake scenario and involved all Hawke's Bay councils and the emergency services. The exercise tested the new coordination centre in Hastings which was able to effectively support the response. A post exercise report with a corrective actions plan is being developed at the moment.</p>
Recovery & Coordination	<p>Work program in this area on track.</p>
Local Emergency Management	<p>Work program in this area on track.</p>

Appendix 1

LGOIMA Log – July – October 2019

Requests Received	Response Due	Date Responded	Request Status
CHB water usage	1/07/2019	26/06/2019	Completed
Property at 504 Puketapu Road	10/07/2019	11/06/2019	Completed
Nitrogen and phosphorous data from FEMPs	11/07/2019	12/06/2019	Completed
Stakeholder Strategies Ltd	12/07/2019	13/06/2019	Completed
Diversity	17/07/2019	18/06/2019	Completed
Water bottling plants	18/07/2019	10/07/2019	Completed
Awatoto water bottling plants	19/07/2019	21/06/2019	Completed
Municipal wastewater discharge consents	24/07/2019	25/06/2019	Completed
Resource consents for combustion discharges	29/07/2019	2/07/2019	Completed
Napier Port insurance	30/07/2019	1/08/2019	Refused
Kiwi deaths-missing at Cape Kidnappers	9/08/19	5/08/19	Completed
Water restrictions	6/08/19	17/07/19	Completed
Operation of unconsented Pump	14/08/19	17/07/19	Completed
Operation of unconsented Pump	14/08/19	18/07/19	Completed
Councillor 2016 triennium meeting attendance records	20/08/19	1/08/19	Completed
Dairy effluent discharges	20/08/19	22/07/19	Completed
Rubbish dumping	20/08/19	24/07/19	Completed
Copies of LGOIMA requests as published	29/08/19	1/08/19	Completed
Copies of OIR-19-039 and -040 LGOIMA responses	30/08/19	1/08/19	Completed
The Government's Essential Freshwater package	30/08/19	2/08/19	Refused
Rocket Lab resource consents	21/08/19	1/08/19	Completed
Regional Gravel allocation	28/08/19	21/08/19	Completed
Contaminated sites - dumps vulnerable to climate change impacts	6/09/19	21/08/19	Completed
Consents DP100389W and DP050453L	17/09/19	5/09/19	Completed
Consents cost recovery	17/09/19	4/09/19	Completed
Heretaunga Plains water use and consented volumes	6/09/19	20/08/19	Completed

Actions taken to address climate change emergency	20/09/19	22/08/19	Completed
Property compliance information	24/09/19	27/08/19	Completed
Government funding and grants to HBRC	16/09/19	28/08/19	Completed
River temperature and rhyabsim files	13/09/19	28/08/19	Completed
NCC Ahuriri master plan	18/09/19	29/08/19	Completed
Lake Whakaki resource consents	4/10/19	5/09/19	Completed
RPC RMA Part 2 legal advice	25/09/19	24/09/19	Completed
Consents to discharge to water	3/10/19	11/09/19	Completed
CHB wastewater discharge sampling results	7/10/19	17/09/19	Completed
Rocket Lab launch Complex 1	17/10/19	24/09/19	Completed
DP100389W stormwater discharge	18/10/19	26/09/19	Transferred
Complaints against council employees	22/10/19	30/09/19	Completed
Council wastewater discharge enforcement actions	22/10/19	23/09/19 (acknowledged)	Active
Key planning provisions for arable farmers	25/10/19	27/09/19 (acknowledged)	Active
Building energy performance	25/10/19	27/09/19 (acknowledged)	Active
Papanui water test results	29/10/19	30/09/19	Completed
Staff communications re RMA part 2 advice to RPC	29/10/19	17/10/19	Completed

Appendix 2

Customer Feedback Register – July - October 2019

Categories	Type of Feedback	Due Date	Feedback Action Date	Please provide information on your feedback below:
Corporate Services – Jess Ellerm				
Consultation	Comment	6/07/2019	1/07/2019	Where I can pre-register for the Napier Ports IPO
Consultation	Comment	7/07/2019	2/07/2019	Port of Napier IPO all the Kaimata Road residential addresses listed in the pre-registration drop down box are notated Hastings District Council. They should be Napier District Council.
General Query	Comment	9/07/2019	5/07/2019	Would a student be able to borrow the school river testing kit please that has the conductivity measuring tool and the clarity tube please?
General Query	Comment	13/07/2019	9/07/2019	Correct postal address
General Query	Comment	7/08/2019	12/09/2019	Couldn't find an email address for remittance advices.
General Query	Comment	13/08/2019	8/08/2019	Help for local school basketballers
General Query	Comment	18/08/2019	13/08/2019	Commercial pricing to councils on all our gear and equipment
General Query	Comment	17/09/2019	16/09/2019	Looking to find any information relating to (Treaton) Russell Price Surveyor. I would also be interested if you have the Archaeological records of the dig on the property by Bruce Mcfadgen in 1973 - 1978.
General Query	Comment	21/09/2019	2/10/2019	Does HBRC have a preferred / recommended / discounted providers for emergency water storage at home
General Query	Comment	7/10/2019	2/10/2019	Assisting with educational programmes around Sustainability that I am undertaking for Term 4 at Hereworth School for the Year 7 boys. Aged 11/12 years old.
HeatSmart	Comment	14/07/2019	9/07/2019	What does "non-compliant fire place" mean
HeatSmart	Comment	14/07/2019	2/09/2019	When will my heatsmart subsidy be paid off?
HeatSmart	Comment	15/07/2019	10/07/2019	Can we install a ventilation system and put in insulation using heatsmart at the same using the same loan or is it either or?
HeatSmart	Comment	2/08/2019	2/09/2019	I am inquiring about what help is available to me to have e.g. DVS or HRV system installed under your grant scheme
HeatSmart	Comment	11/08/2019	2/09/2019	I am looking for information on the heatsmart programme.
HeatSmart	Comment	14/09/2019	9/09/2019	How do I go about claiming costs for double glazing my windows
HeatSmart	Comment	18/09/2019	2/10/2019	I have a property size of 2 acres. Can I install a new Fire (night burning with damper)? It mentions 2ha on your website but, I am not located in any air shed/zones. Does this still apply outside the air zones?
Property/ Rates	Comment	20/07/2019	15/07/2019	Change of contact details
Property/ Rates	Comment	29/07/2019	25/07/2019	Company name change
Property/ Rates	Comment	20/08/2019	16/08/2019	Notify you of a change of ownership after purchase of property.
Property/ Rates	Comment	15/09/2019	12/09/2019	Rates that are attached to property.
Property/ Rates	Comment	21/09/2019	16/09/2019	Two properties which are in reality one property, can we pay our rates with just one transfer.
Property/ Rates	Comment	21/09/2019	16/09/2019	Change of address
Property/ Rates	Comment	30/09/2019	25/09/2019	Electronic rates bills and any other documents from HBRC emailed to me
Property/ Rates	Comment	7/10/2019	2/10/2019	Change of address

Property/ Rates	Comment	12/10/2019	8/10/2019	Change of address
Property/ Rates	Comment	21/10/2019	16/10/2019	Rates notice not received
Property/ Rates	Comment	23/10/2019	22/10/2019	Change of address
Water	Comment	11/09/2019	9/09/2019	From Kindy teacher - Am I able to meet with someone to talk about the water supply to residents, the waste water and sewerage systems. I would also like to know more about the history of the Tutaekuri River.
OCEC – Jo Lawrence				
Careers	Comment	8/09/2019	3/09/2019	Expression of interest for any summer intern vacancies
Careers	Comment	2/10/2019	27/09/2019	CV and a cover letter for any career positions at the Hawke's Bay Regional Council that are available
Elections	Comment	10/09/2019	8/09/2019	Can you please advise how I vote in the local body elections if I am out of the country at the time?
General Query	Comment	7/09/2019	2/09/2019	Falcon LLD recently achieved Site Wise Green Card status. Attached is a copy for your records
Other	Comment	19/08/2019	15/08/2019	I was just wondering if you guys offer any summer internships for undergrads?
Regulation – Liz Lambert				
Consents/ Rules	Comment	22/07/2019	17/07/2019	Giving up a groundwater take consent used for vineyard frost fighting.
Consents/ Rules	Comment	29/07/2019	24/07/2019	Obtain a copy of consent applications made for a property
Consents/ Rules	Comment	22/09/2019	17/09/2019	Resource Consent for rearing egg laying poultry
Consents/ Rules	Comment	28/09/2019		Can you explain what area we are if we run a block on 1691 Korokipo Road?
Consents/ Rules	Comment	7/10/2019	2/10/2019	Need new application to replace this consent. Website page clear as mud. Please send Forms A and B and map to above email address.
Consents/ Rules	Comment	8/10/2019	4/10/2019	Could I please receive the consent decision and conditions for water permit WPA030775T.
ICM – Iain Maxwell				
Air Quality/ Dust	Comment	8/07/2019	4/07/2019	Complain about the air pollution of Hastings from burning firewood during the night
Environment/ Climate	Comment	9/09/2019	9/09/2019	We would like to request any HAIL information held by regional council pertaining to the property at 354 Dartmoor Rd, Puketapu, Napier - Lot 1 DP 24878
Environment/ Climate	Comment	23/09/2019	20/09/2019	Does the Hawke's Bay Regional Council, provide any kind of support to local land owners, fencing off water ways.
Environment/ Climate	Comment	6/10/2019	2/10/2019	I think it was very bad planning to be hacking down trees along the river verges at this time of the year, it's called SPRING and birds are nesting in them.
General Query	Comment	14/07/2019	11/07/2019	Availability of lidar information for a property
Land Mgmt & Forestry	Comment	7/07/2019	11/07/2019	I want to get in contact with someone who has been involved in the planting of natives along waterways for my project
Land Mgmt & Forestry	Comment	17/08/2019	16/08/2019	Available - Stakes / other use of 20 x 20 mm x 4 m, or cut to length radiata pine, dressed. Not sure if it is treated, but looks like the new clear treatment. The Menzshed Hastings has a large amount of this, close to 1000m
Land Mgmt & Forestry	Comment	2/09/2019	3/09/2019	I would like to receive email notification list for tenders you put out, or alternatively have a contact person for supply opportunities for timber and hardware etc.
Land Mgmt & Forestry	Comment	19/10/2019		I believe I have Old Man's Beard

Pest Control/ Biosecurity	Comment	6/07/2019	1/07/2019	Status of Myoporum insulare/Tasmanian Ngaio/boobiolla in Hawkes Bay?
Pest Control/ Biosecurity	Comment	15/07/2019	12/07/2019	Moth plant growing in a hedge. The seed pods are clearly visible. Bay View
Pest Control/ Biosecurity	Comment	20/07/2019	15/07/2019	Rats, rats and more rats.
Pest Control/ Biosecurity	Comment	21/07/2019	21/07/2019	Wasp problem on our property in bayview
Pest Control/ Biosecurity	Comment	12/08/2019	8/08/2019	Rabbits and possums in Otane
Pest Control/ Biosecurity	Comment	27/08/2019	26/08/2019	Woolly nightshade growing on my property.
Pest Control/ Biosecurity	Comment	2/09/2019	4/09/2019	Who has responsibility for the rabbit control at Waipatiki.
Pest Control/ Biosecurity	Comment	21/09/2019	18/09/2019	Privet Trees on Bluff Hill Napier.
Pest Control/ Biosecurity	Comment	21/09/2019		Pests on the river trail from Guppy Road to Awatoto.
Pest Control/ Biosecurity	Comment	28/09/2019	23/09/2019	Can you supply me with a trap that I can set and monitor for a stoat.
Pest Control/ Biosecurity	Comment	6/10/2019	9/10/2019	Where can I go possum hunting in Hawke's bay region using an air rifle.
Pest Control/ Biosecurity	Comment	12/10/2019	9/10/2019	Possible chilean needle grass growing on TukiTuki trail
Pest Control/ Biosecurity	Comment	27/10/2019	24/10/2019	Privet tree growing on the outskirts of the property.
Pest Control/ Biosecurity	Comment	29/10/2019	29/10/2019	Privet hedge starting to flower on rental property.
Pest Control/ Biosecurity	Comment	29/10/2019	29/10/2019	Noxious weed - privet tree in neighbouring yard
Water	Comment	27/08/2019	15/10/2019	Arsenic levels in Breckenridge, Poraiti Hill and Pukahu.
Water	Comment	21/09/2019	2/10/2019	Questions relating to water contamination
Water	Comment	24/09/2019	2/10/2019	What fungicides, pesticides, herbicides, chemical toxins are found in our water?????
Asset Management – Chris Dolley				
Flood Control & Drain Network	Comment	14/07/2019		We now intend to plant that strip this spring so access to HBRC from within our property will not be possible. You will need to make alternative arrangements
Flood Control & Drain Network	Comment	27/07/2019		Excessive plant growth in stream causing blockage and other associated issues
Flood Control & Drain Network	Comment	17/09/2019	12/09/2019	What is the most reliable and valued coastal defence for protecting the local communities , what has the district council done to preserve and protect the houses affected by coastal erosion and has the coastal erosion made homawana a less desirable place to live
Flood Control & Drain Network	Comment	25/09/2019		Trespass Notice to the Council
Flood Control & Drain Network	Comment	5/11/2019		Tree trunk is required to be removed urgently to reduce lateral pressure on the bridge struts.
General Query	Comment	16/07/2019	2/09/2019	I would like to query the shingle extraction from Ngarororo River off Twyford Road. How long is this going to go on for? And can you talk to your contractors regarding their speed and driving practices.
General Query	Comment	11/08/2019		Show them our fast and quick-drying asphalt repair product.

General Query	Comment	24/08/2019	19/08/2019	Can I have permission to collect some sticks as small firewood?
General Query	Comment	22/10/2019		What are the requirements (if any) for crossing private farm land?
Other	Comment	9/10/2019		People are walking up/down the steep bank at the Guppy Road end. We could really use some steps down there and also a hand rail.
Parks/ Trails/ Open Spaces	Comment	7/07/2019	30/08/2019	Next planning on having a tree planting event. We want to take part in a social action to help develop the environment.
Parks/ Trails/ Open Spaces	Comment	23/07/2019	6/09/2019	Hi Could the Regional Council please consider installing a drinking fountain / dog wash at Pakowhai Country Dog Park.
Parks/ Trails/ Open Spaces	Comment	19/08/2019	15/08/2019	The Guppy Road, Taradale gate access was open to the Tutaekuri River. Is the gate closure still in place?
Parks/ Trails/ Open Spaces	Comment	8/09/2019	6/09/2019	The creek between Kennedy road and Meeanee road on the eastern side has a large plastic tarp or cover stuck in it.
Parks/ Trails/ Open Spaces	Comment	11/09/2019	6/09/2019	TRELLINOE PARK is for sale. It is a national treasure and in my opinion should become a HB regional park.
Parks/ Trails/ Open Spaces	Comment	17/09/2019	2/10/2019	Is there any reason why the grass with the stakes around it can't be cleaned up? They tell me it's been like it for 6 plus years.
Parks/ Trails/ Open Spaces	Comment	8/10/2019	3/10/2019	It would be awesome to have some signage in the park along the stream about the important role that freshwater mussels play in our waterways and how they are a native species in decline so the best thing was to appreciate them and leave them be.
Parks/ Trails/ Open Spaces	Comment	13/10/2019		A tree has come down and is lying across the walking path.
Parks/ Trails/ Open Spaces	Comment	4/11/2019		Is it possible to get a key to access the rivers with padlocks?
Water	Comment	10/07/2019	10/07/2019	Dispersal of rubbish on the banks of the TukiTuki River
Strategic Planning – Tom Skerman				
Transport/Total Mobility	Comment	24/07/2019	19/07/19	Advertising on bus shelters
Transport/Total Mobility	Comment	21/08/2019	19/08/2019	Existing bus stop not available - there will be a temporary bus stop set up in the carparks nearby.
Transport/Total Mobility	Comment	8/09/2019	3/09/2019	The public bus stop will be relocated temporarily back along the road approximately 10m using existing carpark spaces.
Transport/Total Mobility	Comment	14/09/2019	9/09/2019	Please advise as to the policy for those using walkers and disabled using the buses.
Transport/Total Mobility	Comment	2/10/2019	27/09/2019	Thanks for providing us with a Smart Card which will enable us to travel to their new High School and back again several times.