

Pay your rates by direct debit

Rates Direct Debit Authority Form

Fill out and return this form to pay your rates by direct debit, the easiest way to set up your payments.

Is this a change to the bank account, or a new Direct Debit?

- Update Bank Account Number
- New Direct Debit

Payment Frequency (Please select one)

- Weekly every Thursday
- Fortnightly every alternate Thursday
- Monthly on the 20th each month

Equal payments start date

____/____/____
DD MM YYYY

OR

- Single annual deduction on the due date (20 September).

Please be aware your Direct Debit will be calculated to clear any existing account balance, your Sustainable Homes instalment (if applicable), plus estimated 2026/27 rates by 20 September 2026.



Private Bag 6006, 159 Dalton Street, Napier 4142
Phone 06 835 9200 | Freephone: 0800 108 838
Email: info@hbrc.govt.nz
www.hbrc.govt.nz

Authority to Accept Direct Debits
(Not to operate as an assignment or agreement)

Authorisation Code
0664721

Name/s on Rates account:

Property Information:

Payer Particulars

Name on rate assessment

Payer Code

Property Address

Reference

Valuation Roll No

Name of my account to be debited (acceptor)

Initiator's Authorisation Code:

Name of my bank:

Approved

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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Bank Branch Account No Suffix

From the acceptor to _____ (my bank):

I authorise you to debit my account with the amounts of direct debits from (insert name of the initiator) _____ with the authorisation code specified on this authority in accordance with this authority until further notice.

I agree that this authority is subject to:

- The bank's terms and conditions that relate to my account, and
- The specific terms and conditions listed below

Please include the following information on my bank statement:

Authorised Signature/s

Name/s (please print)

Email address: _____

Contact phone: _____

Date: ____/____/____

All done?

Please post your completed form to:

Hawke's Bay Regional Council, Private Bag 6006, Napier 4142.

SPECIFIC CONDITIONS RELATING TO NOTICES AND DISPUTES

I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:

- I don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator may only send a direct debit if you have:

- asked the initiator to send it, and
- agreed the amount of the direct debit.

The initiator is required to give you a written notice of the amount and date of each direct debit no less than the date of the debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within 5 business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.