

Payment

Rates are due for payment on 20 September 2021

Take care that your payment doesn't arrive after 20 September 2021, as a 10% penalty will be applied from 21 September 2021.

A further penalty of 10% will be applied from 1 July 2022 to all outstanding rates including previous penalties.

Pay your rates the easy way!

Sign up **online** for direct debit and make monthly payments. It only takes five minutes!

Apply at hbrc.govt.nz, search: #ratesdd or complete and return the form enclosed with your rates account.

Or pay these other ways...

Internet banking: Always use the valuation number as a reference in all internet payments, along with your surname and address to ensure your payment can be verified.

Credit card: Either pay online at hbrc.govt.nz, search: #rates (note: there is a surcharge) or in person at our Napier Rates counter (no surcharge).

Pay in person: Take your rates account with you to pay at any BNZ branch or at our Napier rates counter (cash, EFTPOS, credit card).

Remember - banks have phased out cheques.

In financial hardship? Our rates team can assist you with a confidential discussion to set up a payment plan.

Rates hub

For everything you want to know about rates and more, go to our rates hub hbrc.govt.nz, search: #rates

Help the planet and get your rates invoice by email. Visit hbrc.govt.nz, search: #ratesemail then click on your local city or district council.

Keep me posted Stay up to date on the work of the council. Go to hbrc.govt.nz, search: #keepmeposted to sign up.



Frequently asked questions

What is the difference between Regional Council and local or city council rates?

Regional Council rates are used for protecting and enhancing our natural environment – water, land, air and coast, and other regional functions like public transport and civil defence.

City or district council rates cover drinking water, sewage, rubbish collection and community facilities.

Why do I have to pay for Regional Council services I don't use?

We provide regional services for the benefit of the whole community, such as civil defence, public transport, pollution response and environmental regulation, biosecurity, regional economic development, and regional parks.

Why are my rates higher/lower than the stated average 19.5% increase?

Rates vary between properties depending on the services provided in your area.

You may have changes to your individual property such as renovations that will impact on your rating valuation.

Can I appeal a penalty?

We allow for the remission of one penalty within a three year period where late payment has occurred due to special circumstances.

Do you have more questions?

Go to our rates hub hbrc.govt.nz, search: #ratesfaq

Regional Council Rates

2021-22

Welcome to your rates newsletter

Action now to protect our environment

Kōkiritia ināianeī e ora ai te taiao

We are lucky to live in a beautiful region. We have an incredible natural environment, that connects and sustains us, and underpins our economy.

Yet our environment is in trouble. Many waterways - urban and rural - are degraded, native plants and animals are threatened with extinction, and about two-thirds of our rare ecosystems are at risk of collapse.

We are also seeing the impacts of climate change, such as unusual droughts and floods, and it would be perilous to ignore the science about future impacts. The changing climate presents risks to our whole way of life, including making our current challenges with freshwater and pests even worse.

We are at a turning point where we need to work together with every available lever to protect our environment for future generations. The stark reality is that we can't keep doing what we have always done. Change is necessary and urgent.

To tackle these environmental challenges, we are significantly expanding and accelerating our work programmes. But this requires investment. As consulted on, we have lifted rates by 19.5% this financial year. On average per week that's 95 cents for residential, \$3.60 for commercial and \$4.49 for rural ratepayers.

We acknowledge this is still a large increase and we want to assure our community that we have carefully

planned and prioritised action on the most critical environmental issues.

We can expect more intense rainfall in the future that will worsen erosion of our vulnerable land and bring bigger floods, along with more extreme and frequent droughts.

To meet these challenges, we are working faster and smarter. We are upgrading community flood protection, planning for sea level rise and coastal erosion, and developing options for water storage.

We have stronger rules on land and water use being rolled out across the region, based on leading edge science. We are accelerating our work to protect threatened ecosystems and planting more trees in the right places.

Climate change is at the heart of everything we do and that's why we're also trialling an uber style on-demand public transport model, extending our cycle trails and our Sustainable Homes Programme, and bringing the community together to form a climate action plan for the region.

With your support, and community partnerships, we've got this. Your rates are making a meaningful difference to restoring and protecting our beautiful and productive region for generations to come.

James Palmer
Chief Executive

To find out more about our work, go to hbrc.govt.nz, search: #ltp2131

Freshwater

- Around 40% of our region's monitored waterways are below the national standards for nutrients and contamination

Biodiversity

- New Zealand is losing species and ecosystems faster than nearly any other country
- We have lost about 95% of our wetlands in Hawke's Bay

Climate change

- Climate science predicts we can expect more intense and frequent droughts and floods
- Rising temperatures are predicted to increase pests and diseases

We're here to help
Phone our rates service desk on 06 835 9200 (8am-5pm) or email rates@hbrc.govt.nz


HAWKES BAY
REGIONAL COUNCIL
TE KAUNIHERA Ā-ROHE O TE MATAU-A-MĀUI

Te whakapakari tahi i tō tātau taiao.
Enhancing our environment together.


HAWKES BAY
REGIONAL COUNCIL
TE KAUNIHERA Ā-ROHE O TE MATAU-A-MĀUI

What we are doing to tackle our environmental challenges

We are working harder and faster to improve the health of our land, water and biodiversity, and prepare the region for climate change.

We are focused on working together with our urban and rural community to achieve the transformation required to protect and enhance our region.



Ahuriri Estuary Park: In partnership with Napier City Council and Mana Ahuriri we are developing a regional park in the Ahuriri estuary.



Flood scheme upgrades: With funding support from central government we are investing \$30 million in upgrading our flood protection schemes for greater resilience to climate change.



Sustainable Homes: We have provided financial assistance for solar hot water, solar electricity, rainwater tanks, insulation and clean heating and septic tank upgrades to more than 16,000 Hawke's Bay homes, greatly reducing winter air pollution.



Tūtira lakes: These lakes are now swimmable, thanks to the hard work of our people and the communities we work with. We are building on this to achieve more.

We are a council with a focus on the Hawke's Bay region as a whole and particularly on our natural environment – air, land, lakes, rivers, aquifers and the coastal marine areas.



Erosion Control Scheme: We are rolling out a \$30 million grant fund to plant trees, fence and retire land. Around 2,100 hectares is under protection with 420 kilometres of riparian fencing.



Biodiversity: Around 423 hectares of critically threatened native bush in Hawke's Bay will be fenced and protected over the next three years, thanks to a \$2 million funding partnership between the Regional Council, QEII National Trust, Department of Conservation and landowners.



Biosecurity: We have established 50,000 hectares of large scale predator control and are working with 40 predator groups across the region to manage animal pests.



Water: We have new policies and stronger rules on land and water use being rolled out across the region.



Water security: We are accelerating investigations into water security solutions, including storage and aquifer recharge, in the Heretaunga and Tukituki catchments.



On-demand public transport: We are trialling an on-demand, uber style service in Hastings, which will extend to Napier.

Governance and Partnerships
\$6.74 million (6%)

Integrated Catchment Management
\$29.45 million (28%)

Asset Management
\$33.27 million (32%)

Policy and Regulation
\$9.71 million (9%)

Emergency Management
\$3.06 million (3%)

Transport
\$6.85 million (7%)

Corporate Services
\$5.16 million (5%)

Increases in reserves and investments
\$9.72 million (9%)

General Rates
\$11.2 million (10.8%)

Targeted Rates
\$18.2 million (17.5%)

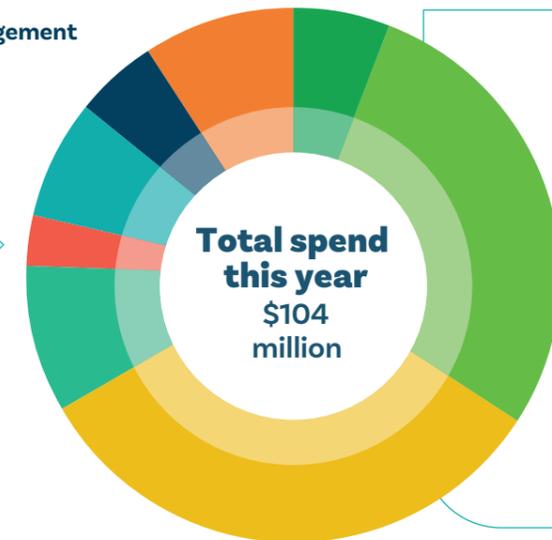
Subsidies and Grants
\$15.3 million (14.5%)

Fees and Charges
\$10 million (9.6%)

Investment Income
\$16.1 million (15.5%)

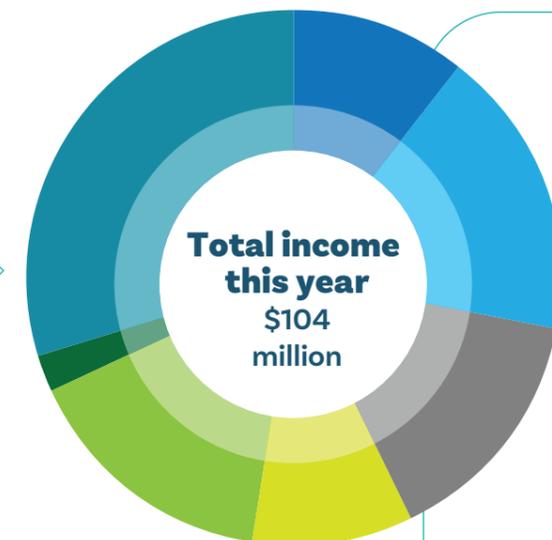
Other Income
\$2.3 million (2.2%)

Borrowing
Revenue shortfall made up by borrowing
\$30.8 million (29.6%)



Expenditure at a glance

We have boosted investment in most of our work programmes this year to tackle our environmental challenges.



Revenue at a glance

Our investment income has reduced rates by an average of \$244 per invoice for ratepayers this year.