

Total Mobility Scheme

Information Sheet

You have been assessed as having a significant permanent impairment which prevents you from using your own car or travelling on a bus.

*The scheme is administered by Hawke's Bay Regional Council and pays 65% of your passenger fare up to \$45.**

Understanding the subsidy

All fares up to \$45 get a 65% discount

Any fare over \$45 will require you to pay the difference.

\$29.25 is the maximum discount you can get on any fare, see the example table below

Original fare	You are charged	Your discount
\$22	\$7.70	\$14.30
\$35	\$12.25	\$22.75
\$50	\$15.75	\$29.25
\$61	\$20.75	\$29.95

Rates may vary between taxi companies

Example ID Card

This must be used for all trips to access subsidy.



Total Mobility Scheme changes introduced on 1 July 2026

As of 1 July 2026, the Total Mobility Scheme subsidy was reduced from 75% to 65%. This means cardholders now pay 35% of their taxi fare instead of 25%, and the maximum fare cap was reduced from \$50 to \$45. These changes followed a Ministry of Transport-led nationwide review of the Total Mobility Scheme and were introduced to help keep the scheme affordable as costs and demand had grown. The reduction brought the subsidy closer to pre-COVID levels following the temporary increase that had been introduced during the pandemic.

*T&Cs subject to change.

Total Mobility Transport Operators

Baywide Taxis - Napier and Hastings

Phone: 0800 885 533

7 days 8am-7pm. Folded wheelchair

Driving Miss Daisy - Hastings and Havelock

Phone: 06 878 5029 or 027 234 6017

Booking required - Wheelchair with occupant
drivingmissdaisy.co.nz

Driving Miss Daisy - Taradale and Napier

Phone: 06 844 0620 or 021 465 335

Booking required - Wheelchair with occupant
drivingmissdaisy.co.nz

Half Price Cabs

Phone: 0508127742

admin@12pricecabs.co.nz

Hastings Taxis - Hastings

Phone: 06 878 5055 or 0800 87 5055

24 hr/7 days on-call service - Wheelchair with occupant
admin@hastingstaxis.co.nz

Hawke's Bay Combined Taxis

Phone: 06 835 7777

24 hr/7 days on-call service - Wheelchair with occupant
operations@hbcombined.co.nz

Monique Driving You Napier, Hastings and Havelock North

Phone: 06 877 7807

Booking preferred - Wheelchair with occupant
drivingyou.co.nz

Freedom Companion Driving - Hawke's Bay

06 833 7121 or 021 0222 9089

napier@freedomdrivers.co.nz

Bookings Required - Wheel Chair with Occupant
(Electric or Manual)

freedomdrivers.co.nz 0800 956 956

Viv's Taxi Service - Central Hawke's Bay

Phone: 027 211 3663

Booking required - Wheelchair with occupant
vcdts2023@gmail.com

If you lose your card, you can get a replacement by contacting us on
(06) 835 9200 or email info@hbrc.govt.nz