

# Cyclone Gabrielle Rural Hastings Update

## HASTINGS RURAL ROADS/BRIDGES WITH ESTIMATED REOPENING DATES

– Hastings District Council

### Kaweka

Pakatutu Rd (two weeks), Puketitiri Rd (low crossing open to residents during daylight; Bailey Bridge access mid-March), Waihau Road (open to light traffic; improved access from 10 March), Dartmoor Rd (4-5 weeks for temporary bridge), Mangatutu Rd (two months), Taihape-Napier Rd (open to Glenross Rd from 10 March).

### Maraekākaho

Mangleton Rd (10 March), Kereru Road (two months).

### Tutira

Te Waka Rd (one week), Ellis Wallace Rd (end of March).

### Roads/bridges waiting on information to inform dates (more information will be supplied as soon as it is available):

#### Kaweka

Makahu Rd (awaiting flood waters to recede, TBA), Vicarage Rd (months), Waiohiki Rd (months).

#### Tutira

Darky Spur Rd (months), Matahorua Rd (TBA), Haeyes Access Rd (TBA), Glenbrook RD (TBA), Waikare Rd (TBA), Aropaoanui Rd (TBA), Waipunga Rd (TBA).

### Roads reopened (essential services and residents only):

Whanawhana Rd (temporary access restored), Potter Rd, Hendley Rd (4 x 4 only), Huiarangi Rd, Taihape-Napier Rd, Ridgemount Rd, Mimiha Rd, McVicar Rd, and Pohokura Rd (4 x 4 only to end of road via Waitara Rd).

This list will be updated and delivered to isolated communities next week; real time updates on [www.hastingsdc.govt.nz/road-works](http://www.hastingsdc.govt.nz/road-works)

## STATE HIGHWAYS

– Waka Kotahi

SH5 closed (temporary bypass created between Glengarry and Te Pōhue for residents, emergency services, and emergency supplies). The road is only open for emergency access between Bay View and Te Pōhue, with controlled access for residents (with proof of address) and essential supplies in light vehicles between Te Pōhue and Taupō. SH2 Napier to Wairoa closed (light vehicles can access Tutira past Devil's Elbow).

## POWER UPDATE

– Unison

As of Sunday 5 March, 1393 customers remained without power in Hawke's Bay, of which 1240 are in Hastings, mostly in rural areas. Unison is meeting with rural communities to develop temporary solutions for the Esk Valley, Dartmoor, Pakowhai and Brookfields areas, where infrastructure requires total rebuild.

## WEEKLY HELICOPTER AND GROUND DROPS TO ISOLATED COMMUNITIES

Weekly drops include essential supplies and personnel across disciplines depending on need, including but not limited to: Health and welfare specialists, MSD staff, iwi liaison, MPI staff, engineers.

The drops are subject to weather conditions or craft being required to respond to emergency situations. Any missed deliveries will be prioritised as soon as possible. If you have data connection, for changes to the itinerary follow @hbemergency on Facebook or check with your community hub coordinator.

<b>Tuesday 7 March</b>	Putorino Waitaha Station Tutira Waikoau
<b>Wednesday 8 March</b>	Dartmoor Waihau Puketitiri Patoka
<b>Thursday 9 March</b>	Te Hāroto Te Pōhue Rissington Kaiwaka

Deliveries and welfare checks for isolated farms and groups of farms (outside of named settlements) are being managed through a separate programme of air and land connections.

## DRINKING WATER

In the wake of the cyclone, it is recommended that water from roof-fed tanks and/or bores is boiled before drinking if there is a any possibility your supplies may have been impacted by flood waters and/or wind-blown debris. Upon returning to normal operations you are advised to get your water tested to ensure it is safe to drink.



Hawke's Bay Cyclone Gabrielle  
**Welfare Helpline**  
**0800 117 672**

For help with health and wellbeing, accommodation, food supplies, household goods, services support, rural support, or animal welfare.

Call weekdays 8am to 8pm  
Call weekends 8am to 4.15pm



## SILT

Hawke's Bay Regional Council is co-ordinating the removal of larger volumes of silt on the likes of lifestyle blocks, farms or orchards. Landowners are asked to collect the silt at a location on their own property with suitable access for trucks. Contact HBRC on **06 835 9200** or **0800 108 838** to have the silt removed, once access is available. Anyone coming into contact with silt should wash and dry their hands and/or use hand sanitiser. For advice on cleaning and disinfecting items see Te Whatu Ora's website [www.ourhealthhb.nz](http://www.ourhealthhb.nz) or, for isolated communities, request information via the helicopter or off-road delivery service.

## URGENT FARM SUPPLIES

MPI is working with farm supply companies and vets to get critical supplies to farm communities with no road access. Farmers can order vital supplies (water reticulation materials, temporary boundary fencing materials, animal health supplies and veterinary medicines) from their usual farm goods suppliers and vets, which will be delivered by air or Unimog.

To place an order, contact your usual supplier, eg: Farmlands, PGG Wrightson, Vet Services Hawke's Bay or VetsOne. You will need an account with these companies.

If the company you use is unaware of this arrangement, ask them to call MPI on **0800 00 83 33** for information on joining up. Farmers without internet or phone should request assistance via the supply service.

## FINANCIAL ASSISTANCE

Rural residents in isolated areas without internet access should request paper copies for the relevant funds they wish to apply for, to be delivered via the next helicopter or off-road supply delivery.

- MPI has established a Cyclone Gabrielle farmer and grower recovery support fund. Grants are up to \$10,000 for pastoral and arable farmers to help with initial recovery, such as repairs to water infrastructure for livestock, and fencing. Visit [www.mpi.govt.nz](http://www.mpi.govt.nz) to complete an application form and apply. If you need help completing your application, freephone **0800 00 83 33** or email [funding@mpi.govt.nz](mailto:funding@mpi.govt.nz).
- People in Hawke's Bay impacted by Cyclone Gabrielle can apply for assistance from the Hawke's Bay Disaster Relief Fund. The fund offers a maximum of \$1000 per household or \$2000 for organisations, marae and community groups as one-off grants to help alleviate hardship due to flooding, prolonged power outages and landslips. You can apply online here: [hbrc.info/HBDisasterFund](http://hbrc.info/HBDisasterFund)
- Civil Defence Payments are available to people affected by Cyclone Gabrielle, although what you qualify for will depend on your situation. Work and Income can help with some costs and you don't have to be on a benefit. Call **0800 400 100** for more details.

## ADVICE AND SUPPORT

Rural residents in isolated areas without internet access should request support via the helicopter or off-road supply delivery service.

- Farmers requiring support can get in touch with your local branch of Rural Support, phone **0800 787 254**, [www.rural-support.org.nz](http://www.rural-support.org.nz)
- For health and wellbeing services (mental health, accommodation needs, ongoing food, household goods and services support, animal welfare and rural support) in the wake of Cyclone Gabrielle call the free helpline on **0800 117 672**, from 8am – 8pm on weekdays and 8am to 4.15pm at weekends. Financial support cannot be accessed via this helpline; for financial assistance contact the Ministry for Social Development.
- The New Zealand Claims Resolution Service provides free advice on insurance claims. Register with them by calling **0508 624 327**
- If you are a tenant, you can get more information about your rights and obligations after a natural disaster at [www.tenancy.govt.nz](http://www.tenancy.govt.nz)
- The Temporary Accommodation Service (TAS) can help you find temporary accommodation now or in the future. Longer-term help is also available and if you are uninsured (or your insurance doesn't cover temporary accommodation) you may be eligible for financial assistance. Call **0508 754 163** for more information.

## RURAL ROAD TRAVEL

As rural roads are repaired and access is restored, residents from across the district are being advised that rural roads are only for residents and emergency and construction traffic only.

## INTERNET AND PHONE CONNECTION

To enable connection between isolated communities and emergency services, Starlink devices have been helicoptered into those communities. It is acknowledged that the telecommunications network remains a significant problem for wider parts of rural Hawke's Bay. The companies which supply these services in Hawke's Bay are working to bring them back on-line as soon as possible.

## POLICE

If you have concerns about the safety of yourself or others, or see criminal activity occurring, call **111** immediately.

## INSURANCE

Those with road access to the city can visit the IAG pop-up centre at 104 Heretaunga St West (opposite BNZ), in Hastings city, for face-face discussions about insurance claims and queries. IAG represents AMI, State, NZI, Lumley, Westpac, BNZ, ASB, The Co-operative Bank, Lantern Insurance, NAC Industries and Swann Insurance. Tower staff are also on site.

## LISTEN TO THE RADIO FOR UPDATES

Newstalk ZB HB 90.3FM or 1278AM

The Hits 89.5FM (Wairoa 99.7FM)

The Breeze 97.5FM

More FM on 88.7FM

Radio New Zealand News 630AM or 101.5FM

RadioLive 106.3FM & 1368AM

Radio Kahungunu 765AM & 94.5FM



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