

# Total Mobility Scheme

## Subsidised transport for eligible people with impairments

### What is the Total Mobility Scheme?

The Total Mobility Scheme provides subsidised travel for Hawke's Bay residents who are unable to use public transport due to a significant, permanent impairment. For those in the scheme, from 1 July 2023 it pays 75 percent of the cost of a taxi or passenger service vehicle fare up to the value of \$50.

### How can I join the scheme?

If you have a permanent impairment which would prevent you from using a bus, please contact one of our registered assessors. They work with you to ensure that you meet the criteria of the scheme and take a digital photo for an ID card for you to use when accessing subsidised travel.

**To find out more**  
phone **835 9200** or **0800 108 838**  
Or visit **hbrc.govt.nz**,  
search: **#Totalmobility**



# What will it cost me?

The agency which assesses you may charge a small fee. The photo ID card is free however, and you will only need to pay the remaining portion of your passenger or taxi fare once the subsidy has been applied.

# What happens after I've been assessed?

If your application meets the criteria, Hawke's Bay Regional Council will issue you with a photo ID card, which you will need to keep with you to give to the transport operator each time you travel.



75 percent discount becomes permanent from 1 July 2023.

If you lose your card, you can get a replacement by contacting us on **(06) 835 9200** or email [info@hbrc.govt.nz](mailto:info@hbrc.govt.nz)



## For an assessment contact one of the following organisations:

Age Concern Napier  
**(06) 842 1346**

Age Concern Hawke's Bay  
(Covers Hastings, Havelock North and Central Hawkes Bay)  
**(06) 8709060**

Age Concern Flaxmere  
**(06) 879 7003**

Blind Foundation  
**(06) 835 3777 - Members only**

CCS Disability Action Hawke's Bay  
**(06) 834 0499**

Dementia Hawke's Bay  
Hastings **(06) 878 7502**

Enliven Home Support Services  
**(06) 877 8193**

Epilepsy Association Hawke's Bay  
Napier Office  
**(06)835 5537 or 0800 374537**

Heretaunga Seniors  
**(06) 870 7025**

HB Multiple Sclerosis Society Inc  
**(06) 843 3000**

Idea Services  
**(06) 872 7881**

Stroke Foundation New Zealand  
Napier & Hastings  
**0800 298 858**

Te Whatu Ora  
Occupational Therapy Dept  
**(06) 878 1304**