

Total Mobility Scheme

Subsidised transport for eligible people with impairments

What is the Total Mobility Scheme?

The Total Mobility Scheme provides subsidised travel for Hawke's Bay residents who are unable to use public transport due to a significant temporary or permanent impairment. For those in the scheme, from 1 July 2023 it pays 75% of the cost of a taxi or passenger service vehicle fare up to the value of \$50.*

How can I join the scheme?

If you have a temporary or permanent impairment which would prevent you from using a bus, please contact one of our registered assessors. They work with you to ensure that you meet the criteria of the scheme and take a digital photo for an ID card for you to use when accessing subsidised travel.

To find out more
phone **835 9200** or **0800 108 838**
Or visit **hbrc.govt.nz**,
search: **#Totalmobility**

*T&Cs subject to change.



What will it cost me?

The agency which assesses you may charge a small fee. The photo ID card is free however, and you will only need to pay the remaining portion of your passenger or taxi fare once the subsidy has been applied.

What happens after I've been assessed?

If your application meets the criteria, Hawke's Bay Regional Council will issue you with a photo ID card, which you will need to keep with you to give to the transport operator each time you travel.



If you lose your card, you can get a replacement by contacting us on **(06) 835 9200** or email info@hbrc.govt.nz



For an assessment contact one of the following organisations:

Age Concern Napier
(06) 842 1346

Age Concern Hawke's Bay
(Central Hawke's Bay)
(06) 858 9158

Age Concern Hawke's Bay
(Hastings and Havelock North)
(06) 870 9060

Age Concern Flaxmere
(06) 879 7003

Blind Low Vision NZ
(Members only)
(06) 835 3777

Brain Injury Hawke's Bay
(06) 878 6875

CCS Disability Action Hawke's Bay
(06) 834 0499

Dementia Hawke's Bay
(Hastings)
(06) 878 7502

Dementia Hawke's Bay
(Napier)
(06) 834 0417

Enliven Older People Services
(06) 281 2534

Epilepsy Association Hawke's Bay
0800 374537 or (027) 308 8971

Heretaunga Seniors
(06) 870 7025

Hawke's Bay Multiple Sclerosis Society Inc
(06) 835 8542 or (027) 733 0304